

HEALTH AND HUMAN SERVICES (HHSA) PROGRESS REPORT & PRIORITIES

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6 MONTH PROGRESS

Tulare County HHSA set priorities over the next 4-5 years to align with federal , state and local initiatives focused on strengthening the well-being of individuals, children and families

The priorities align with the agency's Mission, Vision and Values and works well within the framework of community well-being

OUR VISION

Healthy children and adults, supportive families, thriving communities.

OUR MISSION

The Tulare County Health & Human Services Agency is dedicated to protecting and strengthening the well-being of the community through development of effective policies, practices, and services delivered in a culturally and linguistically competent manner.

AGENCY PRIORITIES (2022–2026)

- 1. Homelessness**
 - i. Outreach/Intervention/Access
 - ii. Housing options/Placement
- 2. Coordinated Care**
 - i. CalAIM
 - ii. Outreach/in-field crisis response
 - iii. Coordinating care across multiple systems
- 3. Financial Stability**

OUR CORE VALUES

1

HHSA supports services and policies that are: collaborative, community-driven, evidence-based.

2

HHSA promotes service delivery that is culturally competent, respectful, a model of excellence.

3

HHSA supports a work environment that demonstrates: diversity, integrity, accountability, teamwork and mutual respect, staff development and recognition.

AGENCY PRIORITIES IN PRACTICE HOMELESSNESS



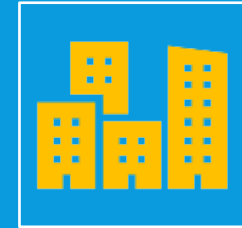
Homeless efforts include a multi-disciplinary team approach including in field responders and coordination to connect with local coordinated entry system



Encompasses collaboration and coordination with community-based organizations and other entities serving homeless or at risk of homeless individuals, children and families and have expanded the network of partnerships



Incorporates connections working with our local Managed Care Plans that oversee Enhanced Care Management and Community Supports that serve all Medi-Cal eligibles that meet criteria under the California Advancing and Innovative Medi-Cal initiative, also known as "CalAIM"



Enhanced the opportunity to bring people together and focus on the whole person to improve quality of life (i.e. cities, housing projects, behavioral health infrastructure development to include placement options, all HHSA departments, hospitals etc.)

AGENCY PRIORITIES IN PRACTICE

CARE COORDINATION AND INTEGRATION

- CalAIM Implementation of populations of focus as a provider
 - Specialty Mental Health and Substance Use Disorder program eligibility criteria changes, added Enhanced Care Management, Payment Reform, and Enhanced Quality Improvement measures
- Homeless Population added Enhanced Care Management Service option
 - Allows wrap around services for individuals regardless of participation in safety net programs or treatment plans (outreach and consistent engagement to reconnecting to services) other than must be eligible for Medi-Cal
 - Provides opportunities to engage and build relationship with individuals, children and families allows us to focus our attention on encampments, temporary housing locations and support for our partners serving the homeless population
 - Helped build on the relationship with individuals we serve when other connections are necessary i.e. warm hand off for other support services needs

AGENCY PRIORITIES IN PRACTICE

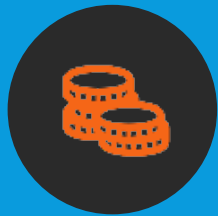
FISCAL STABILITY



Invested funds for infrastructure buildout to increase placement options and meet level of care needs



Providing support for funding request opportunities offered by federal and state grants that support community partners



Maintaining a realistic and prudent perspective on funding that is sustainable



Braiding funds that support integration across multiple programs



Advocacy for ongoing fiscal support for mandated services and local needs

WHERE ARE WE GOING?

- Including in-field crisis response for individuals suffering a mental health or substance use disorder crisis (children and adults)... implement Dec 2023/Jan 2024
- Coordinating care across various systems
 - Reviewing opportunities to increase coordinated efforts and integration for clients who have complex needs (criminal justice involved, children and youth)...next CalAIM population of focus
 - Staying the course to build upon relationships with our trusted community support partnerships to leverage resources and build capacity
 - Leveraging expertise to expand our thinking to improve delivery of services from a holistic approach perspective (integrated Service delivery model)

IMPLEMENTING CARE COORDINATION WITH THOSE INVOLVED WITH THE CRIMINAL JUSTICE SYSTEM

- Pre-release and linkage to Medi-Cal benefits prior to release
- Care planning for inmates that meet complex needs for physical health and/or behavioral health (children and adults)
- Warm hand off and connection made for follow up appointments and other possible ancillary needs
- Prevention effort for those that may not have a place to go following incarceration to prevent street homeless i.e. may need a higher level of care for treatment needs and will be highly encouraged to continue with treatment plan

PLANNING AND EXPANDING COORDINATION OF CARE FOCUSED ON CHILDREN SERVICES

Children suffering from mental illness, behavioral issues and trauma



Children with complex physical needs



All inclusive wrap around services for children and families in partnership with community support services



Opportunity to leverage resources serving the same population within the agency (integration)

EXPANDING COORDINATION OF CARE FOR CHILDREN THAT IS IMPACTFUL AND WILL REQUIRE EXPERTISE, EXPERIENCE AND BEST PRACTICES

- Tulare County Health and Human Services is currently working with the San Diego Social Policy Institute to contract services
 - Focused on the “Child & Family Wellness” System (whole family care approach and integrated model of care with multi-disciplinary teams)
 - Improving outcomes that support prevention and early intervention strategies (aligns with Family First Prevention Services)
 - Leveraging technology to improve data statistics to make better data driven decisions
 - Streamlining policies and practices
 - Strategic goals that encompass comprehensive community and partner collaboration

HHSA DIRECTOR REMARKS



HHSA is committed to the communities we serve and will continue to look for opportunities to expand, enhance and open doors that allow for better access to care



A special “thank you” to our partners that do this work with us, the community that fosters wellness for all Tulare County residents, the Board of Supervisors for the consistent support to improve access to care and to the Health and Human Services Leadership team for the collaboration and teamwork that went into developing the Agency priorities and setting expectations over the next 4-5 years.