



Master Services and Purchasing Agreement for Agency

This Master Services and Purchasing Agreement ("**Agreement**") is between Axon Enterprise, Inc. ("**Axon**"), and the agency listed below or, if no agency is listed below, the agency on the Quote attached hereto ("**Agency**"). This Agreement is effective as of the later of the (a) last signature date on this Agreement or (b) signature date on the Quote ("**Effective Date**"). Axon and Agency are each a "**Party**" and collectively "**Parties**". This Agreement governs Agency's purchase and use of the Axon Devices and Services detailed in the Quote Appendix ("**Quote**"). It is the intent of the Parties that this Agreement act as a master agreement governing all subsequent purchases by Agency for the same Axon Devices and Services in the Quote, and all such subsequent quotes accepted by Agency shall be also incorporated into this Agreement by reference as a Quote. The Parties agree as follows:

1. **Definitions.**

- 1.1. "**Axon Cloud Services**" means Axon's web services for Axon Evidence, Axon Records, Axon Dispatch, and interactions between Axon Evidence and Axon Devices or Axon client software. Axon Cloud Service excludes third-party applications, hardware warranties, and my.evidence.com.
- 1.2. "**Axon Device**" means all hardware provided by Axon under this Agreement.
- 1.3. "**Quote**" means an offer to sell and is only valid for devices and services on the quote at the specified prices. Any terms within Agency's purchase order in response to a Quote will be void. Orders are subject to prior credit approval. Changes in the deployment estimated ship date may change charges in the Quote. Shipping dates are estimates only. Axon is not responsible for typographical errors in any offer by Axon, and Axon reserves the right to cancel any orders resulting from such errors.
- 1.4. "**Services**" means all services provided by Axon under this Agreement, including software, Axon Cloud Services, and professional services.

2. **Term.** This Agreement begins on the Effective Date and continues until all subscriptions hereunder have expired or have been terminated ("**Term**").

- 2.1. All subscriptions including Axon Evidence, Axon Fleet, Officer Safety Plans, Technology Assurance Plans, and TASER 7 or TASER 10 plans begin on the date stated in the Quote. Each subscription term ends upon completion of the subscription stated in the Quote ("**Subscription Term**").

3. **Payment.** Axon invoices upon shipment, or on the date specified within the invoicing plan in the Quote. Payment is due net 30 days from the invoice date. Payment obligations are non-cancelable. Unless otherwise prohibited by law, Agency will pay interest on all past-due sums at the highest rate allowed by law. Agency will pay invoices without setoff, deduction, or withholding. If Axon sends a past due account to collections, Agency is responsible for collection and attorneys' fees.

4. **Taxes.** Agency is responsible for sales and other taxes associated with the order unless Agency provides Axon a valid tax exemption certificate.

5. **Shipping.** Axon may make partial shipments and ship Axon Devices from multiple locations. All shipments are EXW (Incoterms 2020) via common carrier. Title and risk of loss pass to Agency upon Axon's delivery to the common carrier. Agency is responsible for any shipping charges in the Quote.

6. **Returns.** All sales are final. Axon does not allow refunds or exchanges, except warranty returns or as provided by state or federal law.

7. **Warranty.**

- 7.1. **Limited Warranty.** Axon warrants that Axon-manufactured Devices are free from defects in workmanship and materials for 1 year from the date of Agency's receipt, except Signal Sidearm and Axon-manufactured accessories, which Axon warrants for 30 months and 90 days, respectively, from the date of Agency's receipt. Used conducted energy weapon ("**CEW**") cartridges are deemed to have operated properly. Extended warranties run from the expiration of the 1-year hardware warranty through the extended warranty term.
- 7.2. **Disclaimer.** All software and Axon Cloud Services, are provided "**AS IS,**" without any warranty of any kind, either express or implied, including without limitation the implied warranties of merchantability, fitness for a particular purpose and non-infringement. Axon Devices, software, and services that are not manufactured, published or performed by Axon ("**Third-Party Products**") are not covered by Axon's warranty and are only subject to the warranties of the third-party provider or manufacturer.
- 7.3. **Claims.** If Axon receives a valid warranty claim for an Axon-manufactured Device during the warranty term, Axon's sole responsibility is to repair or replace the Axon-manufactured Device with the same or like Axon-manufactured Device, at Axon's option. A replacement Axon-manufactured Device will be new or like new. Axon will warrant the replacement Axon-manufactured Device for the longer of (a) the remaining warranty of the original Axon Manufactured Device or (b) 90-days from the date of repair or replacement.

Title: Master Services and Purchasing Agreement between Axon and Agency

Department: Legal

Version: 17.0

Release Date: 3/20/2023

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- 7.3.1. If Agency exchanges a device or part, the replacement item becomes Agency's property, and the replaced item becomes Axon's property. Before delivering an Axon-manufactured Device for service, Agency must upload Axon-manufactured Device data to Axon Evidence or download it and retain a copy. Axon is not responsible for any loss of software, data, or other information contained in storage media or any part of the Axon-manufactured Device sent to Axon for service.
- 7.4. **Spare Axon Devices.** At Axon's reasonable discretion, Axon may provide Agency a predetermined number of spare Axon Devices as detailed in the Quote ("**Spare Axon Devices**"). Spare Axon Devices are intended to replace broken or non-functioning units while Agency submits the broken or non-functioning units, through Axon's warranty return process. Axon will repair or replace the unit with a replacement Axon Device. Title and risk of loss for all Spare Axon Devices shall pass to Agency in accordance with shipping terms under Section 5. Axon assumes no liability or obligation in the event Agency does not utilize Spare Axon Devices for the intended purpose.
- 7.5. **Limitations.** Axon's warranty excludes damage related to: (a) failure to follow Axon Device use instructions; (b) Axon Devices used with equipment not manufactured or recommended by Axon; (c) abuse, misuse, or intentional damage to Axon Device; (d) force majeure; (e) Axon Devices repaired or modified by persons other than Axon without Axon's written permission; or (f) Axon Devices with a defaced or removed serial number. Axon's warranty will be void if Agency resells Axon Devices.
- 7.5.1. **To the extent permitted by law, the above warranties and remedies are exclusive. Axon disclaims all other warranties, remedies, and conditions, whether oral, written, statutory, or implied. If statutory or implied warranties cannot be lawfully disclaimed, then such warranties are limited to the duration of the warranty described above and by the provisions in this Agreement. Agency confirms and agrees that, in deciding whether to sign this agreement, it has not relied on any statement or representation by Axon or anyone acting on behalf of Axon related to the subject matter of this Agreement that is not in this Agreement.**
- 7.5.2. **Axon's cumulative liability to any Party for any loss or damage resulting from any claim, demand, or action arising out of or relating to any Axon Device or Service will not exceed the purchase price paid to Axon for the Axon Device, or if for Services, the amount paid for such Services over the 12 months preceding the claim. Neither Party will be liable for direct, special, indirect, incidental, punitive or consequential damages, however caused, whether for breach of warranty or contract, negligence, strict liability, tort or any other legal theory.**
- 7.6. **Online Support Platforms.** Use of Axon's online support platforms (e.g., Axon Academy and MyAxon) is governed by the Axon Online Support Platforms Terms of Use Appendix available at www.axon.com/sales-terms-and-conditions.
- 7.7. **Third-Party Software and Services.** Use of software or services other than those provided by Axon is governed by the terms, if any, entered into between Agency and the respective third-party provider, including, without limitation, the terms applicable to such software or services located at www.axon.com/sales-terms-and-conditions, if any.
- 7.8. **Axon Aid.** Upon mutual agreement between Axon and Agency, Axon may provide certain products and services to Agency, as a charitable donation under the Axon Aid program. In such event, Agency expressly waives and releases any and all claims, now known or hereafter known, against Axon, and its officers, directors, employees, agents, contractors, affiliates, successors, and assigns (collectively, "Releasees"), including but not limited to, on account of injury, death, property damage, or loss of data, arising out of or attributable to the Axon Aid program whether arising out of the negligence of Axon or any Releasees or otherwise. Agency agrees not to make or bring any such claim against Axon or any other Releasee, and forever release and discharge Axon and all other Releasees from liability under such claims. Agency expressly allows Axon to publicly announce its participation in Axon Aid and use its name in marketing materials. Axon may terminate the Axon Aid program without cause immediately upon notice to the Agency.
8. **Statement of Work.** Certain Axon Devices and Services, including Axon Interview Room, Axon Channel Services, and Axon Fleet, may require a Statement of Work that details Axon's Service deliverables ("**SOW**"). In the event Axon provides an SOW to Agency, Axon is only responsible to perform Services described in the SOW. Additional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule. The SOW is incorporated into this Agreement by reference.
9. **Axon Device Warnings.** See www.axon.com/legal for the most current Axon Device warnings.
10. **Design Changes.** Axon may make design changes to any Axon Device or Service without notifying Agency or making the same change to Axon Devices and Services previously purchased by Agency.



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11. **Bundled Offerings.** Some offerings in bundled offerings may not be generally available at the time of Agency's purchase. Axon will not provide a refund, credit, or additional discount beyond what is in the Quote due to a delay of availability or Agency's election not to utilize any portion of an Axon bundle.
12. **Insurance.** Axon will maintain General Liability, Workers' Compensation, and Automobile Liability insurance. Upon request, Axon will supply certificates of insurance.
13. **IP Rights.** Axon owns and reserves all right, title, and interest in Axon-manufactured Devices and Services and suggestions to Axon, including all related intellectual property rights. Agency will not cause any Axon proprietary rights to be violated.
14. **IP Indemnification.** Axon will indemnify Agency Indemnitees against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of Axon-manufactured Devices or Services infringes or misappropriates the third-party's intellectual property rights. Agency must promptly provide Axon with written notice of such claim, tender to Axon the defense or settlement of such claim at Axon's expense and cooperate fully with Axon in the defense or settlement of such claim. Axon's IP indemnification obligations do not apply to claims based on (a) modification of Axon-manufactured Devices or Services by Agency or a third-party not approved by Axon; (b) use of Axon-manufactured Devices and Services in combination with hardware or services not approved by Axon; (c) use of Axon Devices and Services other than as permitted in this Agreement; or (d) use of Axon software that is not the most current release provided by Axon.
15. **Agency Responsibilities.** Agency is responsible for (a) Agency's use of Axon Devices; (b) breach of this Agreement or violation of applicable law by Agency or an Agency end user; (c) a dispute between Agency and a third-party over Agency's use of Axon Devices; (d) to ensure Axon Devices are destroyed and disposed of securely and sustainably at Agency's cost; and (e) any regulatory violations or fines, as a result of improper destruction or disposal of Axon Devices.
16. **Termination.**
 - 16.1. **For Breach.** A Party may terminate this Agreement for cause if it provides 30 days written notice of the breach to the other Party, and the breach remains uncured at the end of 30 days. If Agency terminates this Agreement due to Axon's uncured breach, Axon will refund prepaid amounts on a prorated basis based on the effective date of termination.
 - 16.2. **By Agency.** If sufficient funds are not appropriated or otherwise legally available to pay the fees, Agency may terminate this Agreement. Agency will deliver notice of termination under this section as soon as reasonably practicable.
 - 16.3. **Effect of Termination.** Upon termination of this Agreement, Agency rights immediately terminate. Agency remains responsible for all fees incurred before the effective date of termination. If Agency purchases Axon Devices for less than the manufacturer's suggested retail price ("**MSRP**") and this Agreement terminates before the end of the Term, Axon will invoice Agency the difference between the MSRP for Axon Devices received, including any Spare Axon Devices, and amounts paid towards those Axon Devices. Only if terminating for non-appropriation, Agency may return Axon Devices to Axon within 30 days of termination. MSRP is the standalone price of the individual Axon Device at the time of sale. For bundled Axon Devices, MSRP is the standalone price of all individual components.
17. **Confidentiality.** "**Confidential Information**" means nonpublic information designated as confidential or, given the nature of the information or circumstances surrounding disclosure, should reasonably be understood to be confidential. Each Party will take reasonable measures to avoid disclosure, dissemination, or unauthorized use of the other Party's Confidential Information. Unless required by law, neither Party will disclose the other Party's Confidential Information during the Term and for 5 years thereafter. To the extent permissible by law, Axon pricing is Confidential Information and competition sensitive. If Agency receives a public records request to disclose Axon Confidential Information, to the extent allowed by law, Agency will provide notice to Axon before disclosure. Axon may publicly announce information related to this Agreement.
18. **General.**
 - 18.1. **Force Majeure.** Neither Party will be liable for any delay or failure to perform due to a cause beyond a Party's reasonable control.
 - 18.2. **Independent Contractors.** The Parties are independent contractors. Neither Party has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary, or employment relationship between the Parties.
 - 18.3. **Third-Party Beneficiaries.** There are no third-party beneficiaries under this Agreement.



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- 18.4. **Non-Discrimination.** Neither Party nor its employees will discriminate against any person based on race; religion; creed; color; sex; gender identity and expression; pregnancy; childbirth; breastfeeding; medical conditions related to pregnancy, childbirth, or breastfeeding; sexual orientation; marital status; age; national origin; ancestry; genetic information; disability; veteran status; or any class protected by local, state, or federal law.
- 18.5. **Export Compliance.** Each Party will comply with all import and export control laws and regulations.
- 18.6. **Assignment.** Neither Party may assign this Agreement without the other Party's prior written consent. Axon may assign this Agreement, its rights, or obligations without consent: (a) to an affiliate or subsidiary; or (b) for purposes of financing, merger, acquisition, corporate reorganization, or sale of all or substantially all its assets. This Agreement is binding upon the Parties respective successors and assigns.
- 18.7. **Waiver.** No waiver or delay by either Party in exercising any right under this Agreement constitutes a waiver of that right.
- 18.8. **Severability.** If a court of competent jurisdiction holds any portion of this Agreement invalid or unenforceable, the remaining portions of this Agreement will remain in effect.
- 18.9. **Survival.** The following sections will survive termination: Payment, Warranty, Axon Device Warnings, Indemnification, IP Rights, and Agency Responsibilities.
- 18.10. **Governing Law.** The laws of the country, state, province, or municipality where Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute arising from it. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.
- 18.11. **Notices.** All notices must be in English. Notices posted on Agency's Axon Evidence site are effective upon posting. Notices by email are effective on the sent date of the email. Notices by personal delivery are effective immediately. Notices to Agency shall be provided to the address on file with Axon. Notices to Axon shall be provided to Axon Enterprise, Inc., Attn: Legal, 17800 North 85th Street, Scottsdale, Arizona 85255 with a copy to legal@axon.com.
- 18.12 **Entire Agreement.** This Agreement, including the Appendices and any SOW(s), represents the entire agreement between the Parties. This Agreement supersedes all prior agreements or understandings, whether written or verbal, regarding the subject matter of this Agreement. This Agreement may only be modified or amended in a writing signed by the Parties.

Each Party, by and through its respective representative authorized to execute this Agreement, has duly executed and delivered this Agreement as of the date of signature.

AXON:

Axon Enterprise, Inc.

Signature: 
 DocuSigned by:
 55D8E8B191444241

Name: Robert E. Driscoll, Jr.

Title: VP, Assoc. General Counsel

Date: 9/20/2023 | 2:26 PM MST

AGENCY:

County of Tulare

Signature: 

Name: Dennis Townsend

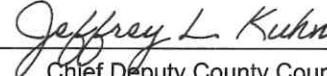
Title: Chair, Board of Supervisors

Date: 10/24/2023

ATTEST: JASON T. BRITT
County Administrative Officer/Clerk of the Board
of Supervisors of the County of Tulare

By: 
 Deputy Clerk

Approved as to Form County Counsel:


 Chief Deputy County Counsel
Matter No. 2023615





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Axon Cloud Services Terms of Use Appendix

1. Definitions.

- a. **"Agency Content"** is data uploaded into, ingested by, or created in Axon Cloud Services within Agency's tenant, including media or multimedia uploaded into Axon Cloud Services by Agency. Agency Content includes Evidence but excludes Non-Content Data.
 - b. **"Evidence"** is media or multimedia uploaded into Axon Evidence as 'evidence' by an Agency. Evidence is a subset of Agency Content.
 - c. **"Non-Content Data"** is data, configuration, and usage information about Agency's Axon Cloud Services tenant, Axon Devices and client software, and users that is transmitted or generated when using Axon Devices. Non-Content Data includes data about users captured during account management and customer support activities. Non-Content Data does not include Agency Content.
 - d. **"Personal Data"** means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
2. **Access.** Upon Axon granting Agency a subscription to Axon Cloud Services, Agency may access and use Axon Cloud Services to store and manage Agency Content. Agency may not exceed more end users than the Quote specifies. Axon Air requires an Axon Evidence subscription for each drone operator. For Axon Evidence Lite, Agency may access and use Axon Evidence only to store and manage TASER CEW and TASER CAM data ("**TASER Data**"). Agency may not upload non-TASER Data to Axon Evidence Lite.
 3. **Agency Owns Agency Content.** Agency controls and owns all right, title, and interest in Agency Content. Except as outlined herein, Axon obtains no interest in Agency Content, and Agency Content is not Axon's business records. Agency is solely responsible for uploading, sharing, managing, and deleting Agency Content. Axon will only have access to Agency Content for the limited purposes set forth herein. Agency agrees to allow Axon access to Agency Content to (a) perform troubleshooting, maintenance, or diagnostic screenings; and (b) enforce this Agreement or policies governing use of the Axon products.
 4. **Security.** Axon will implement commercially reasonable and appropriate measures to secure Agency Content against accidental or unlawful loss, access or disclosure. Axon will maintain a comprehensive information security program to protect Axon Cloud Services and Agency Content including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of uploaded digital evidence; security education; and data protection. Axon agrees to the Federal Bureau of Investigation Criminal Justice Information Services Security Addendum.
 5. **Agency Responsibilities.** Agency is responsible for (a) ensuring Agency owns Agency Content; (b) ensuring no Agency Content or Agency end user's use of Agency Content or Axon Cloud Services violates this Agreement or applicable laws; and (c) maintaining necessary computer equipment and Internet connections for use of Axon Cloud Services. If Agency becomes aware of any violation of this Agreement by an end user, Agency will immediately terminate that end user's access to Axon Cloud Services.
 - a. Agency will also maintain the security of end usernames and passwords and security and access by end users to Agency Content. Agency is responsible for ensuring the configuration and utilization of Axon Cloud Services meet applicable Agency regulation and standards. Agency may not sell, transfer, or sublicense access to any other entity or person. Agency shall contact Axon immediately if an unauthorized party may be using Agency's account or Agency Content, or if account information is lost or stolen.
 - b. To the extent Agency uses the Axon Cloud Services to interact with YouTube®, such use may be governed by the YouTube Terms of Service, available at <https://www.youtube.com/static?template=terms>.
 6. **Privacy.** Agency's use of Axon Cloud Services is subject to the Axon Cloud Services Privacy Policy, a current version of which is available at <https://www.axon.com/legal/cloud-services-privacy-policy>. Agency agrees to allow Axon access to Non-Content Data from Agency to (a) perform troubleshooting, maintenance, or diagnostic



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screenings; (b) provide, develop, improve, and support current and future Axon products and related services; and (c) enforce this Agreement or policies governing the use of Axon products.

7. **Axon Body 3 Wi-Fi Positioning.** Axon Body 3 cameras offer a feature to enhance location services where GPS/GNSS signals may not be available, for instance, within buildings or underground. Agency administrators can manage their choice to use this service within the administrative features of Axon Cloud Services. If Agency chooses to use this service, Axon must also enable the usage of the feature for Agency's Axon Cloud Services tenant. Agency will not see this option with Axon Cloud Services unless Axon has enabled Wi-Fi Positioning for Agency's Axon Cloud Services tenant. When Wi-Fi Positioning is enabled by both Axon and Agency, Non-Content and Personal Data will be sent to Skyhook Holdings, Inc. ("**Skyhook**") to facilitate the Wi-Fi Positioning functionality. Data controlled by Skyhook is outside the scope of the Axon Cloud Services Privacy Policy and is subject to the Skyhook Services Privacy Policy.
8. **Storage.** For Axon Unlimited Device Storage subscriptions, Agency may store unlimited data in Agency's Axon Evidence account only if data originates from Axon Capture or the applicable Axon Device. Axon may charge Agency additional fees for exceeding purchased storage amounts. Axon may place Agency Content that Agency has not viewed or accessed for 6 months into archival storage. Agency Content in archival storage will not have immediate availability and may take up to 24 hours to access.
9. For Third-Party Unlimited Storage the following restrictions apply: (i) it may only be used in conjunction with a valid Axon's Evidence.com user license; (ii) is limited to data of the law enforcement agency that purchased the Third-Party Unlimited Storage and the Axon's Evidence.com end user or Agency is prohibited from storing data for other law enforcement agencies; and (iii) Agency may only upload and store data that is directly related to: (1) the investigation of, or the prosecution of a crime; (2) common law enforcement activities; or (3) any Agency Content created by Axon Devices or Evidence.com.
10. **Location of Storage.** Axon may transfer Agency Content to third-party subcontractors for storage. Axon will determine the locations of data centers for storage of Agency Content. For United States agencies, Axon will ensure all Agency Content stored in Axon Cloud Services remains within the United States. Ownership of Agency Content remains with Agency.
11. **Suspension.** Axon may temporarily suspend Agency's or any end user's right to access or use any portion or all of Axon Cloud Services immediately upon notice, if Agency or end user's use of or registration for Axon Cloud Services may (a) pose a security risk to Axon Cloud Services or any third-party; (b) adversely impact Axon Cloud Services, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent. Agency remains responsible for all fees incurred through suspension. Axon will not delete Agency Content because of suspension, except as specified in this Agreement.
12. **Axon Cloud Services Warranty.** Axon disclaims any warranties or responsibility for data corruption or errors before Agency uploads data to Axon Cloud Services.
13. **Axon Records.** Axon Records is the software-as-a-service product that is generally available at the time Agency purchases an OSP 7, OSP 10 bundle. During Agency's Axon Records Subscription Term, if any, Agency will be entitled to receive Axon's Update and Upgrade releases on an if-and-when available basis.
 - a. The Axon Records Subscription Term will end upon the completion of the Axon Records Subscription as documented in the Quote, or if purchased as part of an OSP 7 or OSP 10 bundle, upon completion of the OSP 7, OSP 10 Term ("**Axon Records Subscription**")
 - b. An "**Update**" is a generally available release of Axon Records that Axon makes available from time to time. An "**Upgrade**" includes (i) new versions of Axon Records that enhance features and functionality, as solely determined by Axon; and/or (ii) new versions of Axon Records that provide additional features or perform additional functions. Upgrades exclude new products that Axon introduces and markets as distinct products or applications.
 - c. New or additional Axon products and applications, as well as any Axon professional services needed to configure Axon Records, are not included. If Agency purchases Axon Records as part of a bundled offering, the Axon Record subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Records to Agency.
 - d. Users of Axon Records at the agency may upload files to entities (incidents, reports, cases, etc) in Axon Records with no limit to the number of files and amount of storage. Notwithstanding the foregoing, Axon



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may limit usage should the Agency exceed an average rate of 100 GB per user per year of uploaded files. Axon will not bill for overages.

14. **Axon Cloud Services Restrictions.** Agency and Agency end users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:
 - a. copy, modify, tamper with, repair, or create derivative works of any part of Axon Cloud Services;
 - b. reverse engineer, disassemble, or decompile Axon Cloud Services or apply any process to derive any source code included in Axon Cloud Services, or allow others to do the same;
 - c. access or use Axon Cloud Services with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;
 - d. use trade secret information contained in Axon Cloud Services, except as expressly permitted in this Agreement;
 - e. access Axon Cloud Services to build a competitive device or service or copy any features, functions, or graphics of Axon Cloud Services;
 - f. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within Axon Cloud Services; or
 - g. use Axon Cloud Services to store or transmit infringing, libelous, or other unlawful or tortious material; to store or transmit material in violation of third-party privacy rights; or to store or transmit malicious code.
15. **After Termination.** Axon will not delete Agency Content for 90 days following termination. There will be no functionality of Axon Cloud Services during these 90 days other than the ability to retrieve Agency Content. Agency will not incur additional fees if Agency downloads Agency Content from Axon Cloud Services during this time. Axon has no obligation to maintain or provide Agency Content after these 90-days and will thereafter, unless legally prohibited, delete all Agency Content. Upon request, Axon will provide written proof that Axon successfully deleted and fully removed all Agency Content from Axon Cloud Services.
16. **Post-Termination Assistance.** Axon will provide Agency with the same post-termination data retrieval assistance that Axon generally makes available to all customers. Requests for Axon to provide additional assistance in downloading or transferring Agency Content, including requests for Axon's data egress service, will result in additional fees and Axon will not warrant or guarantee data integrity or readability in the external system.
17. **U.S. Government Rights.** If Agency is a U.S. Federal department or using Axon Cloud Services on behalf of a U.S. Federal department, Axon Cloud Services is provided as a "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data", as defined in the Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplement. If Agency is using Axon Cloud Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, Agency will immediately discontinue use of Axon Cloud Services.
18. **Survival.** Upon any termination of this Agreement, the following sections in this Appendix will survive: Agency Owns Agency Content, Privacy, Storage, Axon Cloud Services Warranty, and Axon Cloud Services Restrictions.



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Axon Customer Experience Improvement Program Appendix

1. **Axon Customer Experience Improvement Program (ACEIP).** The ACEIP is designed to accelerate Axon's development of technology, such as building and supporting automated features, to ultimately increase safety within communities and drive efficiency in public safety. To this end, subject to the limitations on Axon as described below, Axon, where allowed by law, may make limited use of Agency Content from all of its customers, to provide, develop, improve, and support current and future Axon products (collectively, "ACEIP Purposes"). However, at all times, Axon will comply with its obligations pursuant to the Axon Cloud Services Terms of Use Appendix to maintain a comprehensive data security program (including compliance with the CJIS Security Policy for Criminal Justice Information), privacy program, and data governance policy, including high industry standards of de-identifying Personal Data, to enforce its security and privacy obligations for the ACEIP. ACEIP has 2 tiers of participation, Tier 1 and Tier 2. By default, Agency will be a participant in ACEIP Tier 1. If Agency does not want to participate in ACEIP Tier 1, Agency can revoke its consent at any time. If Agency wants to participate in Tier 2, as detailed below, Agency can check the ACEIP Tier 2 box below. If Agency does not want to participate in ACEIP Tier 2, Agency should leave box unchecked. At any time, Agency may revoke its consent to ACEIP Tier 1, Tier 2, or both Tiers.
2. **ACEIP Tier 1.**
 - 2.1. When Axon uses Agency Content for the ACEIP Purposes, Axon will extract from Agency Content and may store separately copies of certain segments or elements of the Agency Content (collectively, "**ACEIP Content**"). When extracting ACEIP Content, Axon will use commercially reasonable efforts to aggregate, transform or de-identify Agency Content so that the extracted ACEIP Content is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual ("**Privacy Preserving Technique(s)**"). For illustrative purposes, some examples are described in footnote ¹. For clarity, ACEIP Content will still be linked indirectly, with an attribution, to the Agency from which it was extracted. This attribution will be stored separately from the data itself, but is necessary for and will be solely used to enable Axon to identify and delete all ACEIP Content upon Agency request. Once de-identified, ACEIP Content may then be further modified, analyzed, and used to create derivative works. At any time, Agency may revoke the consent granted herein to Axon to access and use Agency Content for ACEIP Purposes. Within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete any and all ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency. In addition, if Axon uses Agency Content for the ACEIP Purposes, upon request, Axon will make available to Agency a list of the specific type of Agency Content being used to generate ACEIP Content, the purpose of such use, and the retention, privacy preserving extraction technique, and relevant data protection practices applicable to the Agency Content or ACEIP Content ("**Use Case**"). From time to time, Axon may develop and deploy new Use Cases. At least 30 days prior to authorizing the deployment of any new Use Case, Axon will provide Agency notice (by updating the list of Use Case at <https://www.axon.com/aceip> and providing Agency with a mechanism to obtain notice of that update or another commercially reasonable method to Agency designated contact) ("**New Use Case**").
 - 2.2. **Expiration of ACEIP Tier 1.** Agency consent granted herein, will expire upon termination of the Agreement. In accordance with section 1.1.1, within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency.
3. **ACEIP Tier 2.** In addition to ACEIP Tier 1, if Agency wants to help further improve Axon's services, Agency may

¹ For example; (a) when extracting specific text to improve automated transcription capabilities, text that could be used to directly identify a particular individual would not be extracted, and extracted text would be disassociated from identifying metadata of any speakers, and the extracted text would be split into individual words and aggregated with other data sources (including publicly available data) to remove any reasonable ability to link any specific text directly or indirectly back to a particular individual; (b) when extracting license plate data to improve Automated License Plate Recognition (ALPR) capabilities, individual license plate characters would be extracted and disassociated from each other so a complete plate could not be reconstituted, and all association to other elements of the source video, such as the vehicle, location, time, and the surrounding environment would also be removed; (c) when extracting audio of potential acoustic events (such as glass breaking or gun shots), very short segments (<1 second) of audio that only contains the likely acoustic events would be extracted and all human utterances would be removed.



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choose to participate in Tier 2 of the ACEIP. ACEIP Tier 2 grants Axon certain additional rights to use Agency Content, in addition to those set forth in Tier 1 above, without the guaranteed deployment of a Privacy Preserving Technique to enable product development, improvement, and support that cannot be accomplished with aggregated, transformed or de-identified data.

☐ Check this box if Agency wants to help further improve Axon's services by participating in ACEIP Tier 2 in addition to Tier 1. Axon will not enroll Agency into ACEIP Tier 2 until Axon and Agency agree to terms in writing providing for such participation in ACEIP Tier 2.



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Professional Services Appendix

If any of the Professional Services specified below are included on the Quote, this Appendix applies.

1. **Utilization of Services.** Agency must use professional services as outlined in the Quote and this Appendix within 6 months of the Effective Date.
2. **Axon Full Service (Axon Full Service).** Axon Full Service includes advance remote project planning and configuration support and up to 4 consecutive days of on-site service and a professional services manager to work with Agency to assess Agency's deployment and determine which on-site services are appropriate. If Agency requires more than 4 consecutive on-site days, Agency must purchase additional days. Axon Full Service options include:

System set up and configuration

- Instructor-led setup of Axon View on smartphones (if applicable)
- Configure categories and custom roles based on Agency need
- Register cameras to Agency domain
- Troubleshoot IT issues with Axon Evidence and Axon Dock ("Dock") access
- One on-site session included

Dock configuration

- Work with Agency to decide the ideal location of Docks and set configurations on Dock
- Authenticate Dock with Axon Evidence using admin credentials from Agency
- On-site assistance, not to include physical mounting of docks

Best practice implementation planning session

- Provide considerations for the establishment of video policy and system operations best practices based on Axon's observations with other agencies
- Discuss the importance of entering metadata in the field for organization purposes and other best practices for digital data management
- Provide referrals of other agencies using the Axon camera devices and Axon Evidence
- Recommend rollout plan based on review of shift schedules

System Admin and troubleshooting training sessions

Step-by-step explanation and assistance for Agency's configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence

Axon instructor training (Train the Trainer)

Training for Agency's in-house instructors who can support Agency's Axon camera and Axon Evidence training needs after Axon has fulfilled its contractual on-site obligations

Evidence sharing training

Tailored workflow instruction for Investigative Units on sharing Cases and Evidence with local prosecuting agencies

End user go-live training and support sessions

- Assistance with device set up and configuration
- Training on device use, Axon Evidence, and Evidence Sync

Implementation document packet

Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide

Post go-live review

3. **Body-Worn Camera Starter Service (Axon Starter).** Axon Starter includes advance remote project planning and configuration support and one day of on-site Services and a professional services manager to work closely with Agency to assess Agency's deployment and determine which Services are appropriate. If Agency requires more than 1 day of on-site Services, Agency must purchase additional on-site Services. The Axon Starter options include:

System set up and configuration (Remote Support)

- Instructor-led setup of Axon View on smartphones (if applicable)
- Configure categories & custom roles based on Agency need



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<ul style="list-style-type: none"> Troubleshoot IT issues with Axon Evidence and Axon Dock ("Dock") access
/Dock configuration <ul style="list-style-type: none"> Work with Agency to decide the ideal location of Dock setup and set configurations on Dock Authenticate Dock with Axon Evidence using "Administrator" credentials from Agency Does not include physical mounting of docks
Axon instructor training (Train the Trainer) Training for Agency's in-house instructors who can support Agency's Axon camera and Axon Evidence training needs after Axon's has fulfilled its contracted on-site obligations
End user go-live training and support sessions <ul style="list-style-type: none"> Assistance with device set up and configuration Training on device use, Axon Evidence, and Evidence Sync
Implementation document packet Axon Evidence administrator guides, camera implementation guides, network setup guide, sample policies, and categories & roles guide

4. **Body-Worn Camera Virtual 1-Day Service (Axon Virtual).** Axon Virtual includes all items in the BWC Starter Service Package, except one day of on-site services.

5. **CEW Services Packages.** CEW Services Packages are detailed below:

System set up and configuration <ul style="list-style-type: none"> Configure Axon Evidence categories & custom roles based on Agency need. Troubleshoot IT issues with Axon Evidence. Register users and assign roles in Axon Evidence. For the CEW Full Service Package: On-site assistance included For the CEW Starter Package: Virtual assistance included
Dedicated Project Manager Assignment of specific Axon representative for all aspects of planning the rollout (Project Manager). Ideally, Project Manager will be assigned to Agency 4–6 weeks before rollout
Best practice implementation planning session to include: <ul style="list-style-type: none"> Provide considerations for the establishment of CEW policy and system operations best practices based on Axon's observations with other agencies Discuss the importance of entering metadata and best practices for digital data management Provide referrals to other agencies using TASER CEWs and Axon Evidence For the CEW Full Service Package: On-site assistance included For the CEW Starter Package: Virtual assistance included
System Admin and troubleshooting training sessions On-site sessions providing a step-by-step explanation and assistance for Agency's configuration of security, roles & permissions, categories & retention, and other specific settings for Axon Evidence
Axon Evidence Instructor training <ul style="list-style-type: none"> Provide training on the Axon Evidence to educate instructors who can support Agency's subsequent Axon Evidence training needs. For the CEW Full Service Package: Training for up to 3 individuals at Agency For the CEW Starter Package: Training for up to 1 individual at Agency
TASER CEW inspection and device assignment Axon's on-site professional services team will perform functions check on all new TASER CEW Smart weapons and assign them to a user on Axon Evidence.
Post go-live review For the CEW Full Service Package: On-site assistance included. For the CEW Starter Package: Virtual assistance included.

6. **Smart Weapon Transition Service.** The Smart Weapon Transition Service includes:

Archival of CEW Firing Logs Axon's on-site professional services team will upload CEW firing logs to Axon Evidence from all TASER CEW Smart Weapons that Agency is replacing with newer Smart Weapon models.
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Return of Old Weapons

Axon's on-site professional service team will ship all old weapons back to Axon's headquarters. Axon will provide Agency with a Certificate of Destruction

*Note: CEW Full Service packages for TASER 7 or TASER 10 include Smart Weapon Transition Service instead of 1-Day Device Specific Instructor Course.

7. **Signal Sidearm Installation Service.** If Agency purchases Signal Sidearm Installation Service, Axon will provide one day of on-site Services and one professional services manager and will cover the installation of up to 100 Signal Sidearm devices per package purchased. Agency is responsible for providing an appropriate work area and ensuring all holsters that will have Signal Sidearm installed onto them are available on the agreed-upon installation date(s). Installation includes:

Removal of existing connection screws that affix a holster to a holster mount
Proper placement of the Signal Sidearm Mounting Plate between the holster and the mount
Reattachment of the holster to the mount using appropriate screws
Functional testing of Signal Sidearm device

8. **Out of Scope Services.** Axon is only responsible to perform the professional services described in the Quote and this Appendix. Any additional professional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in the charges or schedule.
9. **Delivery of Services.** Axon personnel will work Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays. Axon will perform all on-site tasks over a consecutive timeframe. Axon will not charge Agency travel time by Axon personnel to Agency premises as work hours.
10. **Access Computer Systems to Perform Services.** Agency authorizes Axon to access relevant Agency computers and networks, solely for performing the Services. Axon will work to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial itemized list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.
11. **Site Preparation.** Axon will provide a hardcopy or digital copy of current user documentation for the Axon Devices ("User Documentation"). User Documentation will include all required environmental specifications for the professional Services and Axon Devices to operate per the Axon Device User Documentation. Before installation of Axon Devices (whether performed by Agency or Axon), Agency must prepare the location(s) where Axon Devices are to be installed ("Installation Site") per the environmental specifications in the Axon Device User Documentation. Following installation, Agency must maintain the Installation Site per the environmental specifications. If Axon modifies Axon Device User Documentation for any Axon Devices under this Agreement, Axon will provide the update to Agency when Axon generally releases it.
12. **Acceptance.** When Axon completes professional Services, Axon will present an acceptance form ("Acceptance Form") to Agency. Agency will sign the Acceptance Form acknowledging completion. If Agency reasonably believes Axon did not complete the professional Services in substantial conformance with this Agreement, Agency must notify Axon in writing of the specific reasons for rejection within 7 calendar days from delivery of the Acceptance Form. Axon will address the issues and re-present the Acceptance Form for signature. If Axon does not receive the signed Acceptance Form or written notification of reasons for rejection within 7 calendar days of delivery of the Acceptance Form, Axon will deem Agency to have accepted the professional Services.
13. **Agency Network.** For work performed by Axon transiting or making use of Agency's network, Agency is solely responsible for maintenance and functionality of the network. In no event will Axon be liable for loss, damage, or corruption of Agency's network from any cause.



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Technology Assurance Plan Appendix

If Technology Assurance Plan ("TAP") or a bundle including TAP is on the Quote, this appendix applies.

1. **TAP Warranty.** The TAP warranty is an extended warranty that starts at the end of the 1-year hardware limited warranty.
2. **Officer Safety Plan.** If Agency purchases an Officer Safety Plan ("OSP"), Agency will receive the deliverables detailed in the Quote. Agency must accept delivery of the TASER CEW and accessories as soon as available from Axon.
3. **OSP 7 or OSP 10 Term.** OSP 7 or OSP 10 begins on the date specified in the Quote ("OSP Term").
4. **TAP BWC Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon body-worn camera ("BWC Upgrade") as scheduled in the Quote. If Agency purchased TAP Axon will provide a BWC Upgrade that is the same or like Axon Device, at Axon's option. Axon makes no guarantee the BWC Upgrade will utilize the same accessories or Axon Dock.
5. **TAP Dock Upgrade.** If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon Dock as scheduled in the Quote ("Dock Upgrade"). Accessories associated with any Dock Upgrades are subject to change at Axon discretion. Dock Upgrades will only include a new Axon Dock bay configuration unless a new Axon Dock core is required for BWC compatibility. If Agency originally purchased a single-bay Axon Dock, the Dock Upgrade will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon's option. If Agency originally purchased a multi-bay Axon Dock, the Dock Upgrade will be a multi-bay Axon Dock that is the same or like Axon Device, at Axon's option.
6. **Upgrade Delay.** Axon may ship the BWC and Dock Upgrades as scheduled in the Quote without prior confirmation from Agency unless the Parties agree in writing otherwise at least 90 days in advance. Axon may ship the final BWC and Dock Upgrade as scheduled in the Quote 60 days before the end of the Subscription Term without prior confirmation from Agency.
7. **Upgrade Change.** If Agency wants to upgrade Axon Device models from the current Axon Device to an upgraded Axon Device, Agency must pay the price difference between the MSRP for the current Axon Device and the MSRP for the upgraded Axon Device. If the model Agency desires has an MSRP less than the MSRP of the offered BWC Upgrade or Dock Upgrade, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.
8. **Return of Original Axon Device.** Within 30 days of receiving a BWC or Dock Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Agency does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
9. **Termination.** If Agency's payment for TAP, OSP, or Axon Evidence is more than 30 days past due, Axon may terminate TAP or OSP. Once TAP or OSP terminates for any reason:
 - 9.1. TAP and OSP coverage terminate as of the date of termination and no refunds will be given.
 - 9.2. Axon will not and has no obligation to provide the Upgrade Models.
 - 9.3. Agency must make any missed payments due to the termination before Agency may purchase any future TAP or OSP.



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TASER 10 Appendix

This TASER 10 Appendix applies to Agency's TASER 10, OSP 10, OSP Plus, or OSP 10 Plus Premium purchase from Axon, if applicable.

1. **Duty Cartridge Replenishment Plan.** If the Quote includes "Duty Cartridge Replenishment Plan", Agency must purchase the plan for each CEW user. A CEW user includes officers that use a CEW in the line of duty and those that only use a CEW for training. Agency may not resell cartridges received. Axon will only replace cartridges used in the line of duty.
2. **Training.** If the Quote includes a training voucher, Agency must use the voucher within 1 year of issuance, or the voucher will be void. Axon will issue Agency a voucher annually beginning on the start of the TASER Subscription Term. The voucher has no cash value. Agency cannot exchange it for another device or service. Unless stated in the Quote, the voucher does not include travel expenses and will be Agency's responsibility. If the Quote includes Axon Online Training or Virtual Reality Content Empathy Development for Autism/Schizophrenia (collectively, "Training Content"), Agency may access Training Content. Axon will deliver all Training Content electronically.
3. **Extended Warranty.** If the Quote includes an extended warranty, the extended warranty coverage period warranty will be for a 5-year term, which includes the hardware manufacturer's warranty plus the 4-year extended term.
4. **Trade-in.** If the Quote contains a discount on CEW-related line items, including items related to OSP, then that discount may only be applied as a trade-in credit, and Agency must return used hardware and accessories associated with the discount ("Trade-In Units") to Axon. Agency must ship batteries via ground shipping. Axon will pay shipping costs of the return. If Axon does not receive Trade-In Units within the timeframe below, Axon will invoice Agency the value of the trade-in credit. Agency may not destroy Trade-In Units and receive a trade-in credit.

<u>Agency Size</u>	<u>Days to Return from Start Date of TASER 10 Subscription</u>
Less than 100 officers	60 days
100 to 499 officers	90 days
500+ officers	180 days

5. **TASER 10 Subscription Term.** The TASER 10 Subscription Term for a standalone TASER 10 purchase begins on shipment of the TASER 10 hardware. The TASER 10 Subscription Term for OSP 10 begins on the OSP 10 Start date.
6. **Access Rights.** Upon Axon granting Agency a TASER 10 Axon Evidence subscription, Agency may access and use Axon Evidence for the storage and management of data from TASER 10 CEW devices during the TASER 10 Subscription Term. Agency may not exceed the number of end users than the Quote specifies.
7. **Agency Warranty.** If Agency is located in the US, Agency warrants and acknowledges that TASER 10 is classified as a firearm and is being acquired for official Agency use pursuant to a law enforcement agency transfer under the Gun Control Act of 1968.
8. **Purchase Order.** To comply with applicable laws and regulations, Customer must provide a purchase order to Axon prior to shipment of TASER 10.



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Axon Auto-Tagging Appendix

If Auto-Tagging is included on the Quote, this Appendix applies.

1. **Scope.** Axon Auto-Tagging consists of the development of a module to allow Axon Evidence to interact with Agency's Computer-Aided Dispatch ("CAD") or Records Management Systems ("RMS"). This allows end users to auto-populate Axon video meta-data with a case ID, category, and location-based on data maintained in Agency's CAD or RMS.
2. **Support.** For thirty days after completing Auto-Tagging Services, Axon will provide up to 5 hours of remote support at no additional charge. Axon will provide free support due to a change in Axon Evidence, so long as long as Agency maintains an Axon Evidence and Auto-Tagging subscription. Axon will not provide support if a change is required because Agency changes its CAD or RMS.
3. **Changes.** Axon is only responsible to perform the Services in this Appendix. Any additional Services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule.
4. **Agency Responsibilities.** Axon's performance of Auto-Tagging Services requires Agency to:
 - 4.1. Make available relevant systems, including Agency's current CAD or RMS, for assessment by Axon (including remote access if possible);
 - 4.2. Make required modifications, upgrades or alterations to Agency's hardware, facilities, systems and networks related to Axon's performance of Auto-Tagging Services;
 - 4.3. Provide access to the premises where Axon is performing Auto-Tagging Services, subject to Agency safety and security restrictions, and allow Axon to enter and exit the premises with laptops and materials needed to perform Auto-Tagging Services;
 - 4.4. Provide all infrastructure and software information (TCP/IP addresses, node names, network configuration) necessary for Axon to provide Auto-Tagging Services;
 - 4.5. Promptly install and implement any software updates provided by Axon;
 - 4.6. Ensure that all appropriate data backups are performed;
 - 4.7. Provide assistance, participation, and approvals in testing Auto-Tagging Services;
 - 4.8. Provide Axon with remote access to Agency's Axon Evidence account when required;
 - 4.9. Notify Axon of any network or machine maintenance that may impact the performance of the module at Agency; and
 - 4.10. Ensure reasonable availability of knowledgeable staff and personnel to provide timely, accurate, complete, and up-to-date documentation and information to Axon.
5. **Access to Systems.** Agency authorizes Axon to access Agency's relevant computers, network systems, and CAD or RMS solely for performing Auto-Tagging Services. Axon will work diligently to identify as soon as reasonably practicable resources and information Axon expects to use and will provide an initial list to Agency. Agency is responsible for and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by Agency.



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Axon Fleet Appendix

If Axon Fleet is included on the Quote, this Appendix applies.

1. **Agency Responsibilities.** Agency must ensure its infrastructure and vehicles adhere to the minimum requirements to operate Axon Fleet 2 or Axon Fleet 3 (collectively, "Axon Fleet") as established by Axon during the qualifier call and on-site assessment at Agency and in any technical qualifying questions. If Agency's representations are inaccurate, the Quote is subject to change.
2. **Cradlepoint.** If Agency purchases Cradlepoint Enterprise Cloud Manager, Agency will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Agency requires Cradlepoint support, Agency will contact Cradlepoint directly.
3. **Third-party Installer.** Axon will not be liable for the failure of Axon Fleet hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.
4. **Wireless Offload Server.**
 - 4.1. **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("**WOS**"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.
 - 4.2. **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.
 - 4.3. **Updates.** If Agency purchases WOS maintenance, Axon will make updates and error corrections to WOS ("**WOS Updates**") available electronically via the Internet or media as determined by Axon. Agency is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.
 - 4.4. **WOS Support.** Upon request by Axon, Agency will provide Axon with access to Agency's store and forward servers solely for troubleshooting and maintenance.
5. **Axon Vehicle Software.**
 - 5.1. **License Grant.** Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription.
 - 5.2. **Restrictions.** Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.
6. **Acceptance Checklist.** If Axon provides services to Agency pursuant to any statement of work in connection with Axon Fleet, within 7 days of the date on which Agency retrieves Agency's vehicle(s) from the Axon installer, said vehicle having been installed and configured with tested and fully and properly operational in-car hardware and software identified above, Agency will receive a Professional Services Acceptance Checklist to submit to Axon indicating acceptance or denial of said deliverables.



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7. **Axon Fleet Upgrade.** If Agency has no outstanding payment obligations and has purchased the "Fleet Technology Assurance Plan" (Fleet TAP), Axon will provide Agency with the same or like model of Fleet hardware ("**Axon Fleet Upgrade**") as schedule on the Quote.
 - 7.1. If Agency would like to change models for the Axon Fleet Upgrade, Agency must pay the difference between the MSRP for the offered Axon Fleet Upgrade and the MSRP for the model desired. The MSRP is the MSRP in effect at the time of the upgrade. Agency is responsible for the removal of previously installed hardware and installation of the Axon Fleet Upgrade.
 - 7.2. Within 30 days of receiving the Axon Fleet Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon, including serial numbers of the destroyed Axon Devices. If Agency does not destroy or return the Axon Devices to Axon, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
8. **Axon Fleet Termination.** Axon may terminate Agency's Fleet subscription for non-payment. Upon any termination:
 - 8.1. Axon Fleet subscription coverage terminates, and no refunds will be given.
 - 8.2. Axon will not and has no obligation to provide the Axon Fleet Upgrade.
 - 8.3. Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future Fleet TAP.



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Axon Respond Appendix

This Axon Respond Appendix applies to both Axon Respond and Axon Respond Plus, if either is included on the Quote.

1. **Axon Respond Subscription Term.** If Agency purchases Axon Respond as part of a bundled offering, the Axon Respond subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Respond to Agency. If Agency purchases Axon Respond as a standalone, the Axon Respond subscription begins the later of the (1) date Axon provisions Axon Respond to Agency, or (2) first day of the month following the Effective Date. The Axon Respond subscription term will end upon the completion of the Axon Evidence Subscription associated with Axon Respond.
2. **Scope of Axon Respond.** The scope of Axon Respond is to assist Agency with real-time situational awareness during critical incidents to improve officer safety, effectiveness, and awareness. In the event Agency uses Axon Respond outside this scope, Axon may initiate good-faith discussions with Agency on upgrading Agency's Axon Respond to better meet Agency's needs.
3. **Axon Body 3 LTE Requirements.** Axon Respond is only available and usable with an LTE enabled body-worn camera. Axon is not liable if Agency utilizes the LTE device outside of the coverage area or if the LTE carrier is unavailable. LTE coverage is only available in the United States, including any U.S. territories. Axon may utilize a carrier of Axon's choice to provide LTE service. Axon may change LTE carriers during the Term without Agency's consent.
4. **Axon Fleet 3 LTE Requirements.** Axon Respond is only available and usable with a Fleet 3 system configured with LTE modem and service. Agency is responsible for providing LTE service for the modem. Coverage and availability of LTE service is subject to Agency's LTE carrier.
5. **Axon Respond Service Limitations.** Agency acknowledges that LTE service is made available only within the operating range of the networks. Service may be temporarily refused, interrupted, or limited because of: (a) facilities limitations; (b) transmission limitations caused by atmospheric, terrain, other natural or artificial conditions adversely affecting transmission, weak batteries, system overcapacity, movement outside a service area or gaps in coverage in a service area and other causes reasonably outside of the carrier's control such as intentional or negligent acts of third parties that damage or impair the network or disrupt service; or (c) equipment modifications, upgrades, relocations, repairs, and other similar activities necessary for the proper or improved operation of service.
 - 5.1. With regard to Axon Body 3, Partner networks are made available as-is and the carrier makes no warranties or representations as to the availability or quality of roaming service provided by carrier partners, and the carrier will not be liable in any capacity for any errors, outages, or failures of carrier partner networks. Agency expressly understands and agrees that it has no contractual relationship whatsoever with the underlying wireless service provider or its affiliates or contractors and Agency is not a third-party beneficiary of any agreement between Axon and the underlying carrier.
6. **Termination.** Upon termination of this Agreement, or if Agency stops paying for Axon Respond or bundles that include Axon Respond, Axon will end Axon Respond services, including any Axon-provided LTE service.



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Add-on Services Appendix

This Appendix applies if Axon Community Request, Axon Redaction Assistant, and/or Axon Performance are included on the Quote.

1. **Subscription Term.** If Agency purchases Axon Community Request, Axon Redaction Assistant, or Axon Performance as part of OSP 7 or OSP 10, the subscription begins on the later of the (1) start date of the OSP 7 or OSP 10 Term, or (2) date Axon provisions Axon Community Request Axon Redaction Assistant, or Axon Performance to Agency.
 - 1.1. If Agency purchases Axon Community Request, Axon Redaction Assistant, or Axon Performance as a standalone, the subscription begins the later of the (1) date Axon provisions Axon Community Request, Axon Redaction Assistant, or Axon Performance to Agency, or (2) first day of the month following the Effective Date.
 - 1.2. The subscription term will end upon the completion of the Axon Evidence Subscription associated with the add-on.
2. **Axon Community Request Storage.** For Axon Community Request, Agency may store an unlimited amount of data submitted through the public portal ("**Portal Content**"), within Agency's Axon Evidence instance. The post-termination provisions outlined in the Axon Cloud Services Terms of Use Appendix also apply to Portal Content.
3. **Performance Auto-Tagging Data.** In order to provide some features of Axon Performance to Agency, Axon will need to store call for service data from Agency's CAD or RMS.



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Axon Auto-Transcribe Appendix

This Appendix applies if Axon Auto-Transcribe is included on the Quote.

1. **Subscription Term.** If Agency purchases Axon Auto-Transcribe as part of a bundle or Axon Cloud Services subscription, the subscription begins on the later of the (1) start date of the bundle or Axon Cloud Services license term, or (2) date Axon provisions Axon Auto-Transcribe to Agency. If Agency purchases Axon Auto-Transcribe minutes as a standalone, the subscription begins on the date Axon provisions Axon Auto-Transcribe to Agency.
 - 1.1. If Agency cancels Auto-Transcribe services, any amounts owed by the Parties will be based on the amount of time passed under the annual subscription, rather than on the number of minutes used, regardless of usage.
2. **Auto-Transcribe A-La-Carte Minutes.** Upon Axon granting Agency a set number of minutes, Agency may utilize Axon Auto-Transcribe, subject to the number of minutes allowed on the Quote. Agency will not have the ability to roll over unused minutes to future Auto-Transcribe terms. Axon may charge Agency additional fees for exceeding the number of purchased minutes. Axon Auto-Transcribe minutes expire one year after being provisioned to Agency by Axon.
3. **Axon Unlimited Transcribe.** Upon Axon granting Agency an Unlimited Transcribe subscription to Axon Auto-Transcribe, Agency may utilize Axon Auto-Transcribe with no limit on the number of minutes. Unlimited Transcribe includes automatic transcription of all Axon BWC and Axon Capture footage. With regard to Axon Interview Room, Axon Fleet, Axon Citizen, or third-party transcription, transcription must be requested on demand. Notwithstanding the foregoing, Axon may limit usage after 5,000 minutes per user per month for multiple months in a row. Axon will not bill for overages.
4. **Warranty.** Axon disclaims all warranties, express or implied, for Axon Auto-Transcribe.



Master Services and Purchasing Agreement for Agency

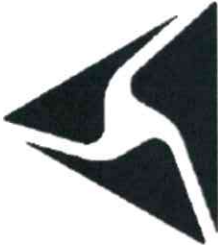
Axon Virtual Reality Content Terms of Use Appendix

If Virtual Reality is included on the Quote, this Appendix applies.

1. **Term.** The Quote will detail the products and license duration, as applicable, of the goods, services, and software, and contents thereof, provided by Axon to Agency related to virtual reality (collectively, "Virtual Reality Media").
2. **Headsets.** Agency may purchase additional virtual reality headsets from Axon. In the event Agency decides to purchase additional virtual reality headsets for use with Virtual Reality Media, Agency must purchase those headsets from Axon.
3. **License Restrictions.** All licenses will immediately terminate if Agency does not comply with any term of this Agreement. If Agency utilizes more users than stated in this Agreement, Agency must purchase additional Virtual Reality Media licenses from Axon. Agency may not use Virtual Reality Media for any purpose other than as expressly permitted by this Agreement. Agency may not:
 - 3.1. modify, tamper with, repair, or otherwise create derivative works of Virtual Reality Media;
 - 3.2. reverse engineer, disassemble, or decompile Virtual Reality Media or apply any process to derive the source code of Virtual Reality Media, or allow others to do the same;
 - 3.3. copy Virtual Reality Media in whole or part, except as expressly permitted in this Agreement;
 - 3.4. use trade secret information contained in Virtual Reality Media;
 - 3.5. resell, rent, loan or sublicense Virtual Reality Media;
 - 3.6. access Virtual Reality Media to build a competitive device or service or copy any features, functions, or graphics of Virtual Reality Media; or
 - 3.7. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Virtual Reality Media or any copies of Virtual Reality Media.
4. **Privacy.** Agency's use of the Virtual Reality Media is subject to the Axon Virtual Reality Privacy Policy, a current version of which is available at <https://www.axon.com/legal/axon-virtual-reality-privacy-policy>.
5. **Termination.** Axon may terminate Agency's license immediately for Agency's failure to comply with any of the terms in this Agreement.

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Axon Enterprise, Inc.
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Scottsdale, Arizona 85255
United States
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Q-481775-45128.936BM
Issued: 07/21/2023
Quote Expiration: 08/31/2023
Estimated Contract Start Date: 01/01/2024
Account Number: 109101
Payment Terms: N30
Delivery Method:

SHIP TO	BILL TO	SALES REPRESENTATIVE	PRIMARY CONTACT
833 S Akers St 833 S Akers St Visalia, CA 93277-9528 USA	Tulare County Sheriff's Office - CA 833 S Akers St Visalia CA 93277-9528 USA Email:	Brian Moutinho Phone: +1 9168062275 Email: bmoutinho@axon.com Fax:	Buddy Hirayama Phone: (559) 730-2629 Email: bhirayama@co.tulare.ca.us Fax:

Quote Summary

Program Length	121 Months
TOTAL COST	\$15,888,794.66
ESTIMATED TOTAL W/ TAX	\$16,155,361.73

Discount Summary

Average Savings Per Year	\$859,451.83
TOTAL SAVINGS	\$8,666,139.33

Payment Summary

Date	Subtotal	Tax	Total
Dec 2023	\$1,729,954.25	\$36,008.82	\$1,765,963.07
Jan 2024	(\$22,723.56)	(\$1,931.50)	(\$24,655.06)
Dec 2024	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2025	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2026	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2027	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2028	\$1,575,729.33	\$25,832.19	\$1,601,561.52

Payment Summary

Date	Subtotal	Tax	Total
Dec 2029	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2030	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2031	\$1,575,729.33	\$25,832.19	\$1,601,561.52
Dec 2032	\$1,575,729.33	\$25,832.23	\$1,601,561.56
Total	\$15,888,794.66	\$266,567.07	\$16,155,361.73

Quote Unbundled Price: \$24,554,933.99
Quote List Price: \$21,269,988.77
Quote Subtotal: \$15,888,794.66

Pricing

All deliverables are detailed in Delivery Schedules section lower in proposal

Item	Description	Qty	Term	Unbundled	List Price	Net Price	Subtotal	Tax	Total
Program									
100552	TRANSFER CREDIT - GOODS	1			\$1.00	(\$22,723.56)	(\$22,723.56)	(\$1,931.50)	(\$24,655.06)
80460	FLEET 3 BUNDLE TRUE UP	125	1		\$78.00	\$0.00	\$0.00	\$0.00	\$0.00
20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	1		\$7.71	\$0.00	\$0.00	\$0.00	\$0.00
	Unlimited7+ 10 Year Bundle	25	120	\$262.31	\$214.91	\$150.97	\$452,910.00	\$0.00	\$452,910.00
OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	120	\$352.16	\$286.94	\$222.99	\$10,703,520.00	\$232,612.09	\$10,936,132.09
IR2CA	Interview Room 2 Camera Standard	1	120	\$588.62	\$722.77	\$592.67	\$71,120.40	\$1,589.33	\$72,709.73
Fleet3B10Yr	Fleet 3 Basic 10 Year	125	119	\$165.02	\$162.08	\$114.08	\$1,696,940.00	\$22,055.48	\$1,718,995.48
IR2CA	Interview Room 2 Camera Standard	2	121	\$497.20	\$561.04	\$460.72	\$111,494.24	\$2,065.04	\$113,559.28
CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	121	\$283.34	\$283.34	\$283.34	\$34,284.14	\$0.00	\$34,284.14
CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	121	\$183.34	\$183.34	\$183.34	\$221,841.40	\$0.00	\$221,841.40
A la Carte Hardware									
12346	AXON AIR, FOTOKITE SIGMA MOBILE	5			\$33,945.00	\$23,945.00	\$119,725.00	\$10,176.63	\$129,901.63
H00001	AB4 Camera Bundle	18			\$849.00	\$0.00	\$0.00	\$0.00	\$0.00
H00002	AB4 Multi Bay Dock Bundle	54			\$1,638.90	\$0.00	\$0.00	\$0.00	\$0.00
H00001	AB4 Camera Bundle	407			\$849.00	\$0.00	\$0.00	\$0.00	\$0.00
A la Carte Software									
50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	1		\$29.20	\$0.00	\$0.00	\$0.00	\$0.00
50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	1		\$25.00	\$0.00	\$0.00	\$0.00	\$0.00
50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	1		\$99.00	\$0.00	\$0.00	\$0.00	\$0.00
73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	1		\$39.00	\$0.00	\$0.00	\$0.00	\$0.00
80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	1		\$50.00	\$0.00	\$0.00	\$0.00	\$0.00
73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	1		\$15.00	\$0.00	\$0.00	\$0.00	\$0.00
80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	1		\$34.00	\$0.00	\$0.00	\$0.00	\$0.00
73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	1		\$24.00	\$0.00	\$0.00	\$0.00	\$0.00
73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	1		\$0.55	\$0.00	\$0.00	\$0.00	\$0.00
87050	FLEET VIEW XL LICENSE	130	1		\$29.00	\$0.00	\$0.00	\$0.00	\$0.00
80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	1		\$17.00	\$0.00	\$0.00	\$0.00	\$0.00
100112	AXON AIR, E.COM PILOT DATA LIC	12	121		\$36.42	\$30.12	\$43,737.84	\$0.00	\$43,737.84
100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	121		\$249.58	\$199.66	\$120,796.70	\$0.00	\$120,796.70
12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	121		\$275.00	\$275.00	\$166,375.00	\$0.00	\$166,375.00
100165	UNLIMITED 3RD-PARTY STORAGE	150	96		\$33.58	\$22.39	\$322,384.50	\$0.00	\$322,384.50
80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	119		\$71.35	\$50.10	\$745,291.25	\$0.00	\$745,291.25
85760	Auto-Transcribe Unlimited Service	425	120		\$24.23	\$19.87	\$1,013,297.75	\$0.00	\$1,013,297.75
A la Carte Services									

Delivery Schedule

Hardware

Bundle		Item	Description	QTY	Estimated Delivery Date
Interview Room 2 Camera Standard		50114	INTERVIEW - CAMERA - COVERT SENSOR	2	12/01/2023
Interview Room 2 Camera Standard		50114	INTERVIEW - CAMERA - COVERT SENSOR	1	12/01/2023
Interview Room 2 Camera Standard		50114	INTERVIEW - CAMERA - COVERT SENSOR	2	12/01/2023
Interview Room 2 Camera Standard		50114	INTERVIEW - CAMERA - COVERT SENSOR	1	12/01/2023
Interview Room 2 Camera Standard		50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	2	12/01/2023
Interview Room 2 Camera Standard		50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	1	12/01/2023
Interview Room 2 Camera Standard		50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	2	12/01/2023
Interview Room 2 Camera Standard		50118	INTERVIEW - MIC - WIRED (STANDARD MIC)	1	12/01/2023
Interview Room 2 Camera Standard		50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	2	12/01/2023
Interview Room 2 Camera Standard		50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	1	12/01/2023
Interview Room 2 Camera Standard		50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	2	12/01/2023
Interview Room 2 Camera Standard		50218	INTERVIEW - CAMERA - COVERT MAIN UNIT	1	12/01/2023
Interview Room 2 Camera Standard		50220	INTERVIEW - SWITCH - 8 PORT POE	1	12/01/2023
Interview Room 2 Camera Standard		50220	INTERVIEW - SWITCH - 8 PORT POE	1	12/01/2023
Interview Room 2 Camera Standard		50294	INTERVIEW - SERVER - LITE	2	12/01/2023
Interview Room 2 Camera Standard		50294	INTERVIEW - SERVER - LITE	2	12/01/2023
Interview Room 2 Camera Standard		50322	INTERVIEW - TOUCH PANEL PRO	2	12/01/2023
Interview Room 2 Camera Standard		50322	INTERVIEW - TOUCH PANEL PRO	1	12/01/2023
Interview Room 2 Camera Standard		74056	INTERVIEW - TOUCH PANEL WALL MOUNT	2	12/01/2023
Interview Room 2 Camera Standard		74056	INTERVIEW - TOUCH PANEL WALL MOUNT	1	12/01/2023
Interview Room 2 Camera Standard		74059	INTERVIEW - ENCLOSURE - MOTION SENSOR	2	12/01/2023
Interview Room 2 Camera Standard		74059	INTERVIEW - ENCLOSURE - MOTION SENSOR	1	12/01/2023
Interview Room 2 Camera Standard		74118	INTERVIEW - ENCLOSURE - THERMOSTAT	2	12/01/2023
Interview Room 2 Camera Standard		74118	INTERVIEW - ENCLOSURE - THERMOSTAT	1	12/01/2023
Interview Room 2 Camera Standard		12346	AXON AIR, FOTOKITE SIGMA MOBILE	5	12/01/2023
AB4 Camera Bundle		100147	AXON BODY 4 - NA - US FIRST RESPONDER - BLK - RAPIDLOCK	407	01/01/2024
AB4 Camera Bundle		100147	AXON BODY 4 - NA - US FIRST RESPONDER - BLK - RAPIDLOCK	18	01/01/2024
AB4 Camera Bundle		100147	AXON BODY 4 - NA - US FIRST RESPONDER - BLK - RAPIDLOCK	13	01/01/2024
AB4 Camera Bundle		100466	USB-C to USB-C CABLE FOR AB4	448	01/01/2024
AB4 Camera Bundle		100466	USB-C to USB-C CABLE FOR AB4	20	01/01/2024
AB4 Camera Bundle		74020	MAGNET MOUNT, FLEXIBLE, AXON RAPIDLOCK	448	01/01/2024
AB4 Camera Bundle		74020	MAGNET MOUNT, FLEXIBLE, AXON RAPIDLOCK	20	01/01/2024
AB4 Multi Bay Dock Bundle		100206	AXON BODY 4 - 8 BAY DOCK	54	01/01/2024
AB4 Multi Bay Dock Bundle		70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	54	01/01/2024
AB4 Multi Bay Dock Bundle		71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	54	01/01/2024
Officer Safety Plan 10 Plus, 10YR		100390	TASER 10 HANDLE, YLW, CLASS 3R	400	01/01/2024
Officer Safety Plan 10 Plus, 10YR		100390	TASER 10 HANDLE, YLW, CLASS 3R	13	01/01/2024
Officer Safety Plan 10 Plus, 10YR		100393	TASER 10 LIVE DUTY MAGAZINE BLACK	400	01/01/2024
Officer Safety Plan 10 Plus, 10YR		100393	TASER 10 LIVE DUTY MAGAZINE BLACK	13	01/01/2024
Officer Safety Plan 10 Plus, 10YR		100394	TASER 10 HALT TRN MAGAZINE BLUE (HOOK-AND-LOOP-TRAINING)	12	01/01/2024

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
Officer Safety Plan 10 Plus, 10YR	100395	TASER 10 LIVE TRAINING MAGAZINE PURPLE	16	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100396	TASER 10 INERT MAGAZINE RED	12	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	8000	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	2400	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100401	INERT UNITARY CARTRIDGE (TASER 10)	160	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100611	TASER 10 SAFARILAND HOLSTER, RH	350	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100613	TASER 10 SAFARILAND HOLSTER, LH	50	01/01/2024
Officer Safety Plan 10 Plus, 10YR	100623	ENHANCED HOOK-AND-LOOP TRAINING (HALT) SUIT (V2)	4	01/01/2024
Officer Safety Plan 10 Plus, 10YR	20018	TASER BATTERY PACK, TACTICAL	400	01/01/2024
Officer Safety Plan 10 Plus, 10YR	20018	TASER BATTERY PACK, TACTICAL	68	01/01/2024
Officer Safety Plan 10 Plus, 10YR	20018	TASER BATTERY PACK, TACTICAL	13	01/01/2024
Officer Safety Plan 10 Plus, 10YR	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE COM DOCK	4	01/01/2024
Officer Safety Plan 10 Plus, 10YR	71019	NORTH AMER POWER CORD FOR AB3 8-BAY, AB2 1-BAY / 6-BAY DOCK	4	01/01/2024
Officer Safety Plan 10 Plus, 10YR	71044	BATTERY, SIGNAL SIDEARM, CR2430 SINGLE PACK	800	01/01/2024
Officer Safety Plan 10 Plus, 10YR	74200	TASER 6-BAY DOCK AND CORE	4	01/01/2024
Officer Safety Plan 10 Plus, 10YR	75015	SIGNAL SIDEARM KIT	400	01/01/2024
Officer Safety Plan 10 Plus, 10YR	80087	TASER TARGET, CONDUCTIVE, PROFESSIONAL (RUGGEDIZED)	6	01/01/2024
Officer Safety Plan 10 Plus, 10YR	80090	TARGET FRAME, PROFESSIONAL, 27.5 IN. X 75 IN., TASER 7	6	01/01/2024
Officer Safety Plan 10 Plus, 10YR	71044	BATTERY, SIGNAL SIDEARM, CR2430 SINGLE PACK	50	01/01/2024
Unlimited7+ 10 Year Bundle	75015	SIGNAL SIDEARM KIT	25	01/01/2024
Fleet 3 Basic 10 Year	11634	CRADLEPOINT IBR900-1200M-B-NPS+5YR NETCLOUD	125	02/01/2024
Fleet 3 Basic 10 Year	70112	AXON SIGNAL UNIT	125	02/01/2024
Fleet 3 Basic 10 Year	71200	FLEET ANT. AIRGAIN, 5-IN-1, 2LTE, 2WIFI, 1GNSS, BL	125	02/01/2024
Fleet 3 Basic 10 Year	72034	FLEET SIM INSERTION, VZW	125	02/01/2024
Fleet 3 Basic 10 Year	72036	FLEET 3 STANDARD 2 CAMERA KIT	125	02/01/2024
Fleet 3 Basic 10 Year	72036	FLEET 3 STANDARD 2 CAMERA KIT	4	02/01/2024
Officer Safety Plan 10 Plus, 10YR	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	800	01/01/2025
Officer Safety Plan 10 Plus, 10YR	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	2400	01/01/2025
Officer Safety Plan 10 Plus, 10YR	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	800	01/01/2026
Officer Safety Plan 10 Plus, 10YR	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	2400	01/01/2026
Officer Safety Plan 10 Plus, 10YR	73309	AXON CAMERA REFRESH ONE	413	07/01/2026
Officer Safety Plan 10 Plus, 10YR	73689	MULTI-BAY BWC DOCK 1ST REFRESH	50	07/01/2026
Unlimited7+ 10 Year Bundle	73309	AXON CAMERA REFRESH ONE	25	07/01/2026
Unlimited7+ 10 Year Bundle	73689	MULTI-BAY BWC DOCK 1ST REFRESH	4	07/01/2026
Officer Safety Plan 10 Plus, 10YR	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	800	01/01/2027
Officer Safety Plan 10 Plus, 10YR	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	2400	01/01/2027
Officer Safety Plan 10 Plus, 10YR	100399	LIVE UNITARY CARTRIDGE (TASER 10) - TBC	800	01/01/2028
Officer Safety Plan 10 Plus, 10YR	100400	HALT UNITARY CARTRIDGE (TASER 10) - TBC	2400	01/01/2028
Officer Safety Plan 10 Plus, 10YR	20242	TASER CERTIFICATION PROGRAM YEAR 6-10 HARDWARE	400	01/01/2029
Officer Safety Plan 10 Plus, 10YR	73310	AXON CAMERA REFRESH TWO	413	01/01/2029
Officer Safety Plan 10 Plus, 10YR	73688	MULTI-BAY BWC DOCK 2ND REFRESH	50	01/01/2029
Unlimited7+ 10 Year Bundle	73310	AXON CAMERA REFRESH TWO	25	01/01/2029
Unlimited7+ 10 Year Bundle	73688	MULTI-BAY BWC DOCK 2ND REFRESH	4	01/01/2029
Fleet 3 Basic 10 Year	72040	FLEET REFRESH, 2 CAMERA KIT	125	02/01/2029
Fleet 3 Basic 10 Year	72040	FLEET REFRESH, 2 CAMERA KIT	4	02/01/2029
Officer Safety Plan 10 Plus, 10YR	73345	AXON CAMERA REFRESH THREE	413	07/01/2031
Officer Safety Plan 10 Plus, 10YR	73347	MULTI-BAY BWC DOCK 3RD REFRESH	50	07/01/2031

Hardware

Bundle	Item	Description	QTY	Estimated Delivery Date
Unlimited7+ 10 Year Bundle	73345	AXON CAMERA REFRESH THREE	25	07/01/2031
Unlimited7+ 10 Year Bundle	73347	MULTI-BAY BWC DOCK 3RD REFRESH	4	07/01/2031
Officer Safety Plan 10 Plus, 10YR	73346	AXON CAMERA REFRESH FOUR	413	01/01/2034
Officer Safety Plan 10 Plus, 10YR	73348	MULTI-BAY BWC DOCK 4TH REFRESH	50	01/01/2034
Unlimited7+ 10 Year Bundle	73346	AXON CAMERA REFRESH FOUR	25	01/01/2034
Unlimited7+ 10 Year Bundle	73348	MULTI-BAY BWC DOCK 4TH REFRESH	4	01/01/2034

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
AXON AIR, CLASS 1 UAS BUNDLE	100579	AXON AIR, UAS LICENSE (CLASS 1)	10	01/01/2024	01/31/2034
AXON AIR, CLASS 1 UAS BUNDLE	100584	AXON AIR, ADVANCED STREAMING ADD-ON	10	01/01/2024	01/31/2034
AXON AIR, CLASS 1 UAS BUNDLE	100586	AXON AIR, API INTEGRATIONS ADD-ON	10	01/01/2024	01/31/2034
AXON AIR, CLASS 2 UAS BUNDLE	100580	AXON AIR, UAS LICENSE (CLASS 2)	1	01/01/2024	01/31/2034
AXON AIR, CLASS 2 UAS BUNDLE	100584	AXON AIR, ADVANCED STREAMING ADD-ON	1	01/01/2024	01/31/2034
AXON AIR, CLASS 2 UAS BUNDLE	100586	AXON AIR, API INTEGRATIONS ADD-ON	1	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	2	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50037	INTERVIEW - SOFTWARE - CLIENT (PER TOUCH PANEL-PC)	1	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	2	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50041	INTERVIEW - SOFTWARE - STREAMING SERVER LICENSE (PER SERVER)	2	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	01/01/2024	01/31/2034
Interview Room 2 Camera Standard	73840	EVIDENCE.COM BASIC ACCESS LICENSE	1	01/01/2024	01/31/2034
A la Carte	100112	AXON AIR, E.COM PILOT DATA LIC	12	01/01/2024	01/31/2034
A la Carte	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	01/01/2024	01/31/2034
A la Carte	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	01/01/2024	01/31/2034
A la Carte	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	01/01/2024	01/31/2024
A la Carte	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	01/01/2024	01/31/2024
A la Carte	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	01/01/2024	01/31/2024
A la Carte	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	01/01/2024	01/31/2024
A la Carte	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	01/01/2024	01/31/2024
A la Carte	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	01/01/2024	01/31/2024
A la Carte	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	01/01/2024	01/31/2024
A la Carte	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	01/01/2024	01/31/2024
A la Carte	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	01/01/2024	01/31/2024
A la Carte	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	01/01/2024	01/31/2024
A la Carte	87050	FLEET VIEW XL LICENSE	130	01/01/2024	01/31/2024
Interview Room 2 Camera Standard	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	1	02/01/2024	01/31/2034
Interview Room 2 Camera Standard	50043	INTERVIEW - SOFTWARE - STREAMING SERVER	2	02/01/2024	01/31/2034

Software

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
Interview Room 2 Camera Standard	50045	MAINTENANCE (PER SER			
	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	2	02/01/2024	01/31/2034
	73840	EVIDENCE.COM BASIC ACCESS LICENSE	1	02/01/2024	01/31/2034
	100801	RECORDS OSP	400	02/01/2024	01/31/2034
	20248	TASER 7 EVIDENCE.COM LICENSE	400	02/01/2024	01/31/2034
	20248	TASER 7 EVIDENCE.COM LICENSE	2	02/01/2024	01/31/2034
	73478	REDACTION ASSISTANT USER LICENSE	400	02/01/2024	01/31/2034
	73618	AXON COMMUNITY REQUEST+ LICENSE	400	02/01/2024	01/31/2034
	73638	STANDARDS ACCESS LICENSE	400	02/01/2024	01/31/2034
	73680	RESPOND DEVICE PLUS LICENSE	400	02/01/2024	01/31/2034
	73682	AUTO TAGGING LICENSE	400	02/01/2024	01/31/2034
	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	4000	02/01/2024	01/31/2034
	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	400	02/01/2024	01/31/2034
	73739	PERFORMANCE LICENSE	400	02/01/2024	01/31/2034
	73746	PROFESSIONAL EVIDENCE.COM LICENSE	400	02/01/2024	01/31/2034
	73746	PROFESSIONAL EVIDENCE.COM LICENSE	4	02/01/2024	01/31/2034
	100801	RECORDS OSP	25	02/01/2024	01/31/2034
	73478	REDACTION ASSISTANT USER LICENSE	25	02/01/2024	01/31/2034
	73618	AXON COMMUNITY REQUEST+ LICENSE	25	02/01/2024	01/31/2034
	73638	STANDARDS ACCESS LICENSE	25	02/01/2024	01/31/2034
	73680	RESPOND DEVICE PLUS LICENSE	25	02/01/2024	01/31/2034
	73682	AUTO TAGGING LICENSE	25	02/01/2024	01/31/2034
	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	250	02/01/2024	01/31/2034
	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	25	02/01/2024	01/31/2034
	73739	PERFORMANCE LICENSE	25	02/01/2024	01/31/2034
	73746	PROFESSIONAL EVIDENCE.COM LICENSE	25	02/01/2024	01/31/2034
	85760	Auto-Transcribe Unlimited Service	425	02/01/2024	01/31/2034
	80400	FLEET, VEHICLE LICENSE	125	03/01/2024	01/31/2034
	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	250	03/01/2024	01/31/2034
	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	03/01/2024	01/31/2034
	100165	UNLIMITED 3RD-PARTY STORAGE	150	02/01/2026	01/31/2034

Services

Bundle	Item	Description	QTY
Fleet 3 Basic 10 Year	73391	FLEET 3 DEPLOYMENT (PER VEHICLE)	125
	73392	FLEET 3 UPGRADE INSTALLATION (PER VEHICLE)	125
Interview Room 2 Camera Standard	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	2
	85170	INTERVIEW - SERVICE - STANDARD INSTALL AND SETUP (PER ROOM)	1
Officer Safety Plan 10 Plus, 10YR	100751	TASER 10 DUTY CARTRIDGE REPLACEMENT ACCESS PROGRAM	400
	11642	THIRD-PARTY VIDEO SUPPORT LICENSE	400
Officer Safety Plan 10 Plus, 10YR	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Plus, 10YR	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Plus, 10YR	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Plus, 10YR	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Plus, 10YR	20119	TASER 7 MASTER INSTRUCTOR SCHOOL VOUCHER	1
Officer Safety Plan 10 Plus, 10YR	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4

Services

Bundle	Item	Description	QTY
Officer Safety Plan 10 Plus, 10YR	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
Officer Safety Plan 10 Plus, 10YR	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
Officer Safety Plan 10 Plus, 10YR	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
Officer Safety Plan 10 Plus, 10YR	20120	TASER 7 INSTRUCTOR COURSE VOUCHER	4
Officer Safety Plan 10 Plus, 10YR	79999	AUTO TAGGING / PERFORMANCE IMPLEMENTATION SERVICE	1
Unlimited7+ 10 Year Bundle	11642	THIRD-PARTY VIDEO SUPPORT LICENSE	25
A la Carte	100560	DATA CONVERSION / MIGRATION	1
A la Carte	73896	STANDARDS IMPLEMENTATION SERVICE	1
A la Carte	85144	AXON STARTER	2
A la Carte	85147	CEW STARTER	1

Warranties

Bundle	Item	Description	QTY	Estimated Start Date	Estimated End Date
A la Carte	100776	AXON AIR, FOTOKITE SIGMA 4YR EXTENDED WARRANTY	5	01/01/2024	01/31/2034
A la Carte	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	01/01/2024	01/31/2024
A la Carte	80397	EXT WARRANTY, FLEET 2 KIT	133	01/01/2024	01/31/2024
A la Carte	80399	EXT WARRANTY, X2 HANDLE	1	01/01/2024	01/31/2024
A la Carte	80464	EXT WARRANTY, CAMERA (TAP)	420	01/01/2024	01/31/2024
A la Carte	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	01/01/2024	01/31/2024
A la Carte	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	01/01/2024	01/31/2024
Interview Room 2 Camera Standard	50448	EXT WARRANTY, INTERVIEW ROOM	2	12/01/2024	01/31/2034
Interview Room 2 Camera Standard	50448	EXT WARRANTY, INTERVIEW ROOM	1	12/01/2024	01/31/2034
Officer Safety Plan 10 Plus, 10YR	100704	EXT WARRANTY, TASER 10 HANDLE	400	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	100704	EXT WARRANTY, TASER 10 HANDLE	13	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80374	EXT WARRANTY, TASER 7 BATTERY PACK	400	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80374	EXT WARRANTY, TASER 7 BATTERY PACK	68	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80374	EXT WARRANTY, TASER 7 BATTERY PACK	13	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80396	EXT WARRANTY, TASER 7 SIX BAY DOCK	4	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80464	EXT WARRANTY, CAMERA (TAP)	400	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80464	EXT WARRANTY, CAMERA (TAP)	13	01/01/2025	01/31/2034
Officer Safety Plan 10 Plus, 10YR	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	50	01/01/2025	01/31/2034
Unlimited7+ 10 Year Bundle	80464	EXT WARRANTY, CAMERA (TAP)	25	01/01/2025	01/31/2034
Unlimited7+ 10 Year Bundle	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	4	01/01/2025	01/31/2034
Fleet 3 Basic 10 Year	80379	EXT WARRANTY, AXON SIGNAL UNIT	125	02/01/2025	01/31/2034
Fleet 3 Basic 10 Year	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	125	02/01/2025	01/31/2034
Fleet 3 Basic 10 Year	80495	EXT WARRANTY, FLEET 3, 2 CAMERA KIT	4	02/01/2025	01/31/2034

Payment Details

Dec 2023						
Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Hardware	100776	AXON AIR, FOTOKITE SIGMA 4YR EXTENDED WARRANTY	5	\$34,500.00	\$0.00	\$34,500.00
Hardware	12346	AXON AIR, FOTOKITE SIGMA MOBILE	5	\$119,725.00	\$10,176.63	\$129,901.63
Year 1	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 1	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 1	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 1	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00
Year 1	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.48	\$0.00	\$16,637.48
Year 1	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00	\$0.00
Year 1	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00	\$0.00
Year 1	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 1	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 1	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 1	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 1	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00
Year 1	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 1	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 1	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 1	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00
Year 1	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 1	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 1	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 1	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.09	\$0.00	\$74,529.09
Year 1	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 1	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 1	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 1	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 1	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 1	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 1	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 1	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 1	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 1	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55	\$171,899.54
Year 1	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 1	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 1	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 1	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.01	\$158.93	\$7,270.94
Year 1	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58	\$96.79
Year 1	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.23	\$198.93	\$11,259.16
Year 1	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.04	\$23,261.20	\$1,093,613.24
Year 1	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total				\$1,729,954.25	\$36,008.82	\$1,765,963.07

Dec 2024					
Invoice Plan	Item	Description	Qty	Subtotal	Tax Total
Year 2	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.07	\$158.93
Year 2	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58
Year 2	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.19	\$198.93
Year 2	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20
Year 2	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00
Total				\$1,575,729.33	\$25,832.19
					\$1,601,561.52

Dec 2025					
Invoice Plan	Item	Description	Qty	Subtotal	Tax Total
Year 3	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00
Year 3	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00
Year 3	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00
Year 3	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00
Year 3	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$0.00
Year 3	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00
Year 3	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00
Year 3	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00
Year 3	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00
Year 3	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00
Year 3	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00
Year 3	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00
Year 3	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00
Year 3	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00
Year 3	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00
Year 3	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00
Year 3	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00
Year 3	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00
Year 3	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00
Year 3	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00
Year 3	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00
Year 3	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00
Year 3	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00
Year 3	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00
Year 3	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00
Year 3	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00
Year 3	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00
Year 3	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00
Year 3	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00
Year 3	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55
Year 3	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00
Year 3	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00
Year 3	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00
Year 3	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$158.93
Year 3	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58
Year 3	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93
Year 3	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20
					\$1,093,613.23

Dec 2025				
Invoice Plan	Item	Description	Qty	Total
Year 3	Unlimited7+10Yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96
Total				\$1,601,561.52

Dec 2026				
Invoice Plan	Item	Description	Qty	Total
Year 4	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78
Year 4	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45
Year 4	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67
Year 4	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00
Year 4	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50
Year 4	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00
Year 4	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00
Year 4	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00
Year 4	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00
Year 4	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00
Year 4	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00
Year 4	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00
Year 4	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00
Year 4	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00
Year 4	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00
Year 4	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00
Year 4	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00
Year 4	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00
Year 4	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00
Year 4	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14
Year 4	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00
Year 4	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00
Year 4	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00
Year 4	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00
Year 4	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00
Year 4	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78
Year 4	87050	FLEET VIEW XL LICENSE	130	\$0.00
Year 4	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14
Year 4	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42
Year 4	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99
Year 4	H00001	AB4 Camera Bundle	18	\$0.00
Year 4	H00001	AB4 Camera Bundle	407	\$0.00
Year 4	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00
Year 4	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05
Year 4	IR2CA	Interview Room 2 Camera Standard	2	\$89.21
Year 4	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21
Year 4	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03
Year 4	Unlimited7+ 10Yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96
Total				\$1,601,561.52

Dec 2027

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 5	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 5	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 5	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 5	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00
Year 5	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$0.00	\$16,637.50
Year 5	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00	\$0.00
Year 5	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00	\$0.00
Year 5	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 5	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 5	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 5	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 5	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00
Year 5	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 5	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 5	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 5	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00
Year 5	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 5	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 5	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 5	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00	\$74,529.14
Year 5	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 5	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 5	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 5	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 5	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 5	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 5	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 5	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 5	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 5	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55	\$171,899.54
Year 5	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 5	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 5	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 5	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$158.93	\$7,270.98
Year 5	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58	\$96.79
Year 5	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93	\$11,259.14
Year 5	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20	\$1,093,613.23
Year 5	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total				\$1,575,729.33	\$25,832.19	\$1,601,561.52

Dec 2028

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 6	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 6	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 6	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 6	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00

Dec 2028					
Invoice Plan	Item	Description	Qty	Subtotal	Tax Total
Year 6	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$16,637.50
Year 6	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00
Year 6	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00
Year 6	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00
Year 6	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00
Year 6	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00
Year 6	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00
Year 6	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00
Year 6	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00
Year 6	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$2,460.00
Year 6	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00
Year 6	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00
Year 6	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00
Year 6	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00
Year 6	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00
Year 6	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$74,529.14
Year 6	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00
Year 6	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00
Year 6	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00
Year 6	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00
Year 6	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00
Year 6	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$101,329.78
Year 6	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00
Year 6	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$22,184.14
Year 6	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$3,428.42
Year 6	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$171,899.54
Year 6	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00
Year 6	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00
Year 6	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00
Year 6	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$7,112.05
Year 6	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58
Year 6	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93
Year 6	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20
Year 6	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00
Total				\$1,575,729.33	\$25,832.19 \$1,601,561.52

Dec 2029					
Invoice Plan	Item	Description	Qty	Subtotal	Tax Total
Year 7	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$4,373.78
Year 7	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$32,238.45
Year 7	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$12,079.67
Year 7	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$2,870.00
Year 7	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$16,637.50
Year 7	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00
Year 7	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00
Year 7	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00

Dec 2029

Invoice Plan		Item	Description	Qty	Subtotal	Tax	Total
Year 7		50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 7		73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 7		73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 7		73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00
Year 7		73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 7		73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 7		80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 7		80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00
Year 7		80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 7		80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 7		80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 7		80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00	\$74,529.14
Year 7		80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 7		80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 7		80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 7		80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 7		80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 7		85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 7		87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 7		CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 7		CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 7		Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55	\$171,899.54
Year 7		H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 7		H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 7		H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 7		IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$158.93	\$7,270.98
Year 7		IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58	\$96.79
Year 7		IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93	\$11,259.14
Year 7		OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20	\$1,093,613.23
Year 7		Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total					\$1,575,729.33	\$25,832.19	\$1,601,561.52

Dec 2030

Invoice Plan		Item	Description	Qty	Subtotal	Tax	Total
Year 8		100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 8		100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 8		100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 8		100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00
Year 8		12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$0.00	\$16,637.50
Year 8		20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00	\$0.00
Year 8		50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00	\$0.00
Year 8		50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 8		50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 8		73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 8		73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 8		73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00

Dec 2030

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 8	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 8	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 8	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 8	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00
Year 8	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 8	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 8	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 8	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00	\$74,529.14
Year 8	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 8	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 8	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 8	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 8	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 8	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 8	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 8	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 8	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 8	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55	\$171,899.54
Year 8	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 8	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 8	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 8	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$158.93	\$7,270.98
Year 8	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58	\$96.79
Year 8	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93	\$11,259.14
Year 8	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20	\$1,093,613.23
Year 8	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total				\$1,575,729.33	\$25,832.19	\$1,601,561.52

Dec 2031

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 9	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 9	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 9	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 9	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00
Year 9	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$0.00	\$16,637.50
Year 9	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00	\$0.00
Year 9	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00	\$0.00
Year 9	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 9	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 9	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 9	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 9	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00
Year 9	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 9	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 9	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 9	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00

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Dec 2031

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 9	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 9	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 9	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 9	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00	\$74,529.14
Year 9	80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 9	80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 9	80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 9	80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 9	80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 9	85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 9	87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 9	CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 9	CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 9	Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.55	\$171,899.54
Year 9	H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 9	H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 9	H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 9	IR2CA	Interview Room 2 Camera Standard	1	\$7,112.05	\$158.93	\$7,270.98
Year 9	IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.58	\$96.79
Year 9	IR2CA	Interview Room 2 Camera Standard	2	\$11,060.21	\$198.93	\$11,259.14
Year 9	OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.20	\$1,093,613.23
Year 9	Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total				\$1,575,729.33	\$25,832.19	\$1,601,561.52

Dec 2032

Invoice Plan	Item	Description	Qty	Subtotal	Tax	Total
Year 10	100112	AXON AIR, E.COM PILOT DATA LIC	12	\$4,373.78	\$0.00	\$4,373.78
Year 10	100165	UNLIMITED 3RD-PARTY STORAGE	150	\$32,238.45	\$0.00	\$32,238.45
Year 10	100368	AXON AIR, FOTOKITE SIGMA SERVICE & SUPPORT	5	\$12,079.67	\$0.00	\$12,079.67
Year 10	100560	DATA CONVERSION / MIGRATION	1	\$2,870.00	\$0.00	\$2,870.00
Year 10	12344	AXON AIR, FOTOKITE CONNECT LICENSE	5	\$16,637.50	\$0.00	\$16,637.50
Year 10	20554	UNLIMITED DUTY CARTRIDGES FOR X2	315	\$0.00	\$0.00	\$0.00
Year 10	50039	INTERVIEW - SOFTWARE - CLIENT MAINTENANCE (PER TOUCH PANEL-P	2	\$0.00	\$0.00	\$0.00
Year 10	50043	INTERVIEW - SOFTWARE - STREAMING SERVER MAINTENANCE (PER SER	2	\$0.00	\$0.00	\$0.00
Year 10	50045	UNLIMITED INTERVIEW ROOM CLOUD STORAGE	4	\$0.00	\$0.00	\$0.00
Year 10	73683	10 GB EVIDENCE.COM A-LA-CART STORAGE	8460	\$0.00	\$0.00	\$0.00
Year 10	73686	EVIDENCE.COM UNLIMITED AXON DEVICE STORAGE	415	\$0.00	\$0.00	\$0.00
Year 10	73746	PROFESSIONAL EVIDENCE.COM LICENSE	455	\$0.00	\$0.00	\$0.00
Year 10	73840	EVIDENCE.COM BASIC ACCESS LICENSE	8	\$0.00	\$0.00	\$0.00
Year 10	73896	STANDARDS IMPLEMENTATION SERVICE	1	\$2,460.00	\$0.00	\$2,460.00
Year 10	80214	FLEET EVIDENCE.COM UNLIMITED STORAGE	130	\$0.00	\$0.00	\$0.00
Year 10	80218	WI-FI OFFLOAD SERVER, SOFTWARE LICENSE	5	\$0.00	\$0.00	\$0.00
Year 10	80379	EXT WARRANTY, AXON SIGNAL UNIT	130	\$0.00	\$0.00	\$0.00
Year 10	80397	EXT WARRANTY, FLEET 2 KIT	133	\$0.00	\$0.00	\$0.00
Year 10	80399	EXT WARRANTY, X2 HANDLE	1	\$0.00	\$0.00	\$0.00
Year 10	80401	FLEET 3, ALPR LICENSE, 1 CAMERA	125	\$74,529.14	\$0.00	\$74,529.14

Dec 2032

Invoice Plan		Item	Description	Qty	Subtotal	Tax	Total
Year 10		80410	FLEET, UNLIMITED STORAGE, 1 CAMERA	260	\$0.00	\$0.00	\$0.00
Year 10		80460	FLEET 3 BUNDLE TRUE UP	125	\$0.00	\$0.00	\$0.00
Year 10		80464	EXT WARRANTY, CAMERA (TAP)	420	\$0.00	\$0.00	\$0.00
Year 10		80465	EXT WARRANTY, MULTI-BAY DOCK (TAP)	81	\$0.00	\$0.00	\$0.00
Year 10		80466	EXT WARRANTY, SINGLE-BAY DOCK (TAP)	3	\$0.00	\$0.00	\$0.00
Year 10		85760	Auto-Transcribe Unlimited Service	425	\$101,329.78	\$0.00	\$101,329.78
Year 10		87050	FLEET VIEW XL LICENSE	130	\$0.00	\$0.00	\$0.00
Year 10		CLASS1UAS	AXON AIR, CLASS 1 UAS BUNDLE	10	\$22,184.14	\$0.00	\$22,184.14
Year 10		CLASS2UAS	AXON AIR, CLASS 2 UAS BUNDLE	1	\$3,428.42	\$0.00	\$3,428.42
Year 10		Fleet3B10Yr	Fleet 3 Basic 10 Year	125	\$169,693.99	\$2,205.53	\$171,899.52
Year 10		H00001	AB4 Camera Bundle	18	\$0.00	\$0.00	\$0.00
Year 10		H00001	AB4 Camera Bundle	407	\$0.00	\$0.00	\$0.00
Year 10		H00002	AB4 Multi Bay Dock Bundle	54	\$0.00	\$0.00	\$0.00
Year 10		IR2CA	Interview Room 2 Camera Standard	1	\$7,112.07	\$158.96	\$7,271.03
Year 10		IR2CA	Interview Room 2 Camera Standard	2	\$89.21	\$7.60	\$96.81
Year 10		IR2CA	Interview Room 2 Camera Standard	2	\$11,060.19	\$198.85	\$11,259.04
Year 10		OSP10+10Y	Officer Safety Plan 10 Plus, 10YR	400	\$1,070,352.03	\$23,261.29	\$1,093,613.32
Year 10		Unlimited7+10yr	Unlimited7+ 10 Year Bundle	25	\$45,290.96	\$0.00	\$45,290.96
Total					\$1,575,729.33	\$25,832.23	\$1,601,561.56

Tax is estimated based on rates applicable at date of quote and subject to change at time of invoicing. If a tax exemption certificate should be applied, please submit prior to invoicing.

Standard Terms and Conditions

Axon Enterprise Inc. Sales Terms and Conditions

Axon Master Services and Purchasing Agreement:

This Quote is limited to and conditional upon your acceptance of the provisions set forth herein and Axon's Master Services and Purchasing Agreement (posted at www.axon.com/legal/sales-terms-and-conditions), as well as the attached Statement of Work (SOW) for Axon Fleet and/or Axon Interview Room purchase, if applicable. In the event you and Axon have entered into a prior agreement to govern all future purchases, that agreement shall govern to the extent it includes the products and services being purchased and does not conflict with the Axon Customer Experience Improvement Program Appendix as described below.

ACEIP:

The Axon Customer Experience Improvement Program Appendix, which includes the sharing of de-identified segments of Agency Content with Axon to develop new products and improve your product experience (posted at www.axon.com/legal/sales-terms-and-conditions), is incorporated herein by reference. By signing below, you agree to the terms of the Axon Customer Experience Improvement Program.

Acceptance of Terms:

Any purchase order issued in response to this Quote is subject solely to the above referenced terms and conditions. By signing below, you represent that you are lawfully able to enter into contracts. If you are signing on behalf of an entity (including but not limited to the company, municipality, or government agency for whom you work), you represent to Axon that you have legal authority to bind that entity. If you do not have this authority, please do not sign this Quote.



STATEMENT OF WORK
FOR THE
IMPLEMENTATION OF
AXON STANDARDS FOR
TULARE COUNTY
SHERIFF'S OFFICE
("SOW")

Submitted By:

Axon Enterprise, Inc. (Axon)

17800 North 85th Street

Scottsdale, AZ 85255



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1. PROJECT OVERVIEW

Axon Standards is a cloud-native software solution provided as a SaaS subscription.

1.1 SOFTWARE

The software detailed in this SOW includes, but is not limited to, the listed functionality:

AXON STANDARDS	▶ Use of Force	▶ Internal Affairs
	▶ Vehicle Pursuit	▶ Investigative Case Management
	▶ Vehicle Collision	▶ Configurable Forms and Fields
	▶ Internal Complaint	▶ Citizen Complaint
	▶ Attachments	▶ Use of Force Analytics
	▶ Restrictions	▶ Early Intervention (EIS)
	▶ Redactions	

1.2 DEFINITIONS

TERM	DEFINITION
PARTIES	
Agency	Tulare County Sheriff's Office who is identified within this SOW
End-Users	Specific agency groups using the system
Professional Services	The services that Axon provides within the scope of this SOW
SYSTEMS	
Axon Systems	Software solutions and agency-specific integrations developed by Axon
CJIS	The Federal Bureau of Investigation's criminal justice information system
MDC	Mobile data computer – a device associated within a vehicle or other mobile unit
DataStore	The database Axon provides allowing the agency to query data
Product	The software solution being implemented as part of this SOW
Production Environment	The operational environment where the product is accessed
Training Environment	The pre-production environment where all Axon-specific development, configuration, FAT, UAT, and training take place
Service Portal	An online portal provided by Axon where issues identified are entered and triaged



PROJECT & MILESTONES	
Project	Scope of this SOW as defined by the work to be completed described herein
Project Change Order (PCO)	Change order form outlined in Attachment B to be executed between Axon and the agency if a material change in scope is required for this SOW
Milestone	Event that constitutes completion of work as listed in Attachment A
Milestone Completion Report	The report outlined in Attachment A to be executed at key milestones between agency and Axon to approve completion of project phases
Requirements Phase	Requirements gathering and confirmation occurs during this phase. Confirmed requirements feed the sprint phase, and sprints are designed around what can and cannot be accomplished given time and resource constraints on both Axon and the agency's sides.
Configuration Phase	Project phase encompassing iterative development through sprints. Integrations and workflows are developed and deployed during this phase. The agency forms are also configured during this phase.
Sprint	A period during the configuration phase of the project (typically 2-3 weeks) where specific pieces of functionality are built, configured, and delivered.
Sprint Review	Signifies the end of the sprint where Axon showcases what was built, configured, and delivered. These items are then deemed ready for FAT and UAT.
Go-Live	End-users are activated, and the agency is actively using the product
Cutover	Successful implementation of interfaces, data conversion, and NIBRS state and federal certification
Third-Party Products and Services	Software, hardware, and services that are not owned by Axon but are being provided by Axon for this project as listed in Attachment C
ACCEPTANCE	
Blocker	Issue impacting 50% or more users
Functional Acceptance Testing (FAT)	Testing the functionality of the system as configured for the agency
Integration Acceptance Testing	Scheduled events for testing of each integration point and associated functionality in collaboration with the agency and the agency's vendors
User Acceptance Testing (UAT)	Testing the functionality of the system as configured for the agency from an end-user's perspective

1.3 OUT OF PROJECT SCOPE

Axon is only responsible for performing the professional services described within this SOW. Any additional professional services that are not defined explicitly by this SOW shall be done so through a Project Change Order. The following are considered outside the scope of this project:



- ▶ Administration, management, or support of any internal city, county, state, federal, or agency IT network or infrastructure
- ▶ Changes made by the agency or the agency's vendors after the Interface Requirements Documentation has been accepted
- ▶ Third-party products and services costs related to the vendors or agency's side of the integration
- ▶ Changes made by the agency after configuration is complete



2. PROFESSIONAL SERVICES

2.1 GENERAL

The agency provides a master charge table that Axon loads. Axon provides the appropriate structure to the agency.

2.2 REPORTING AND DATASTORE

- ▶ Axon configures and make available to the agency a read-only MS SQL DataStore containing all field and form data from the Axon Suite that allows the agency to utilize available data for reporting and analytical purposes.
- ▶ Axon provides the agency with a data dictionary and/or other appropriate documentation.
- ▶ If Axon provides reports for specific purposes as indicated, it is the responsibility of the agency to maintain them after Go-Live.

2.3 READINESS

- ▶ Axon works in partnership with the agency to determine readiness by conducting functional testing and an end-to-end system review. The Axon program manager and the agency project manager work closely together to plan and execute readiness scenarios.
- ▶ Axon conducts functional acceptance testing via use cases approved by Axon and the agency.
- ▶ All issues discovered during and after training are entered into the service portal for triage and follow-up.

2.4 TRAINING

Axon works with the agency to identify the agency trainers receiving instruction on the Axon Records, Standards, and/or Dispatch products. Axon provides a training guide that outlines the covered topics, intended audience, facility needs, and duration of the training.

FORMAT

Axon provides the agency with all the necessary training materials and digital assets to facilitate any of the training formats listed below.



Training sessions are conducted in an environment containing necessary configurations, forms, and workflows. Any additional training beyond the default method (Tier 1) is subject to adjustments in pricing. Contact your sales representative for more information.

It is the responsibility of the agency to deliver and update the training materials to include agency policies and procedures.

TIER 1: TRAIN THE TRAINER (DEFAULT)

Axon trains the agency's recommended users (no more than 12 depending on the size of the agency) in full system functionality. This is typically the agency's trainers, or training academy/FTO staff. The agency's trainers are responsible for training all agency end users. Axon provides all training materials for successful training and assists the agency's trainers in creating the course and training schedule.

TIER 2: HYBRID TRAINING

Includes everything in Tier 1, and Axon trainers continue to support (on-site or remote) for an additional week to provide support to the agency trainers.

TIER 3: END USER TRAINING

Axon trains all end users in role-specific system functionality on-site with instructor-led training facilitated by Axon trainers.

SCHEDULE:

The training plan contains an agreed-upon schedule that makes efficient use of time and resources to avoid undue staffing impacts on the agency. Training sessions occur after the User Acceptance Testing has been successfully completed and documented.

- Training sessions provided by Axon are conducted on consecutive weekdays (Tuesday-Friday) during normal business hours (9am-6pm with an hour break in between sessions).
- Training sessions required past the agreed-upon schedule in the training plan, regardless of delivery method, are the responsibility of the agency, unless agreed upon previously by the project team and training team management.



2.5 GO-LIVE

Axon works in partnership with the agency to build, coordinate, and execute a Go-Live plan to ensure successful system acceptance. Axon coordinates the Go-Live event.



3. DATA CONVERSION

Axon implements a structured methodology for converting data from the agency's legacy system to the product. The agency is responsible for providing Axon with extracted data in a format that can be used by Axon for import. The preferred method for delivering legacy data to Axon is by using the Microsoft Data Migration Assistant. The next best method is for the agency to send the data in .bacpac file format to Axon. If neither method is available, a direct query through the Microsoft Self Hosted Integration Runtime (SHIRt) can be used.

Axon queries the data to identify completeness, missing values, and other measures of data integrity across records and provides the agency with detailed findings. The agency may or may not elect to process the data further to address completeness or may have Axon move forward with the conversion process.

The data and operational expertise of the agency's staff are necessary for questions that arise. Thus, it is critical that a member of the agency's team be available to support the data conversion portion of the project.

This process is considered complete once the last set of data has been converted and available within the product and the agency has confirmed validation of the converted data. Axon does not provide ongoing maintenance of the converted data.

3.1 DESCRIPTION OF ROLES AND RESPONSIBILITIES BETWEEN THE AGENCY AND AXON:

The agency should be prepared to:

- ▶ Provide a subject-matter expert (SME) and provide availability for consultation throughout the project.
- ▶ Facilitate meetings with all third-party system vendors where data conversion is necessary, as required by Axon.
- ▶ Extract and provide the data to Axon in an agreed-upon format.
- ▶ Address data quality by the agency prior to provisioning to Axon.
- ▶ Minimize the amount of business logic and file processing prior to conversion where possible.
- ▶ Provide a data dictionary to define all elements of the legacy data.
- ▶ Provide an entity relationship diagram of the legacy database, if available.



- ▶ Collaborate with Axon to map the data from the legacy data structures and formats into the product.

Data conversion and data conversion reviews are critical to success. Throughout the data conversion, requirements planning, and review process, the agency project team and Axon data conversion project resource work closely together to ensure success.

3.2 AGENCY DATA CONVERSIONS

- 3.2.1 **IA Pro | Standards Data Conversion:** Axon will convert legacy data from IA Pro into Axon Standards.

3.3 DATA CONVERSION SPECIFICATIONS

The following checked items will be converted as part of the data conversion activities for this module. Preliminary issues identified with the data are listed in the conversion notes.

Note: Please provide a screen shot of the below checked items and number the fields on the screen shot accordingly. This aids Axon in locating the desired fields your agency wishes to convert from your current Standards/Use of Force module/s.

STANDARDS DATA CONVERSION:

STANDARDS MODULES	FIELD CONVERSION	FIELD/ ATTACHMENT	ATTACHMENT ONLY	DO NOT CONVERT
INTERNAL AFFAIRS INCIDENT	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
INTERNAL AFFAIRS ATTACHMENT	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
USE OF FORCE REPORT	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
USE OF FORCE ATTACHMENTS	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The conversion process imports master index records as part of the incidents, supplements, or use of force reports that are being converted into the Axon system.



3.4 LEGACY SOFTWARE UPDATES

During the data conversion process, Axon builds rules to govern the mapping of data from your legacy database into the Axon Standards. If your legacy vendor changes your legacy database structure during the data conversion project, the accuracy of the data conversion could be compromised.

3.5 GO-LIVE CONTINGENCY

The agency may Go-Live before the data conversion is complete. This does not relieve Axon from completing the data conversion, but the agency is charged upon using the software.



4. PROJECT MANAGEMENT

4.1 MANAGEMENT RESOURCES

Both parties assign a project manager to ensure completion of deliverables.

Axon's project manager ensures all team members from Axon and the agency are continually updated on the status of the project.

4.2 REQUIREMENTS PLANNING

All project requirements are documented during the kick-off and discovery phases of the project.

Once the agency and Axon agree on all requirements, Axon's project manager works with the agency's project manager to develop a project plan for Axon's implementation.

4.3 CHANGE CONTROL

If any changes in the project cause a material increase or decrease in fees, as determined by Axon, an adjustment in the fees will be agreed upon between the agency and Axon. All PCO forms must be approved and signed by the agency authority ([Attachment B](#)).

The agency acknowledges a proposed change request might have an impact on both scheduling and cost for the project that will be outlined in the PCO form.

4.4 PROJECT METHODOLOGY

Axon utilizes a hybrid approach to project management, utilizing aspects of both Agile and Waterfall methodologies. We use Waterfall for the overall project, with respect to major milestones. We utilize Agile during the configuration and build phases of the project.

4.5 MILESTONE COMPLETION REPORT (MCR)

Axon submits an MCR to the agency for approval upon completion of a milestone. Milestone Completion Report included ([Attachment A](#)).

Upon receiving an MCR, the agency has 14 calendar days to approve the milestone completion. If the agency has issues related to the milestone completion, the expectation is that the agency responds in writing to



Axon with any issues related to the MCR within the 14 calendar-day window.



5. AGENCY COMMITMENTS

- ▶ Ensure the reasonable availability for meetings, phone or email of knowledgeable staff and personnel to provide timely and accurate documentation and information to Axon.
- ▶ Identify holidays, non-workdays, or major events that may impact the project.
- ▶ Ensure agency desktop, mobile systems, and devices can access the product.
- ▶ Make available relevant systems if needed for assessment by Axon (including making these systems available to Axon via remote access, if possible).
- ▶ Provide Axon with remote access to the agency's Axon Evidence account when required.
- ▶ The agency agrees to pay for licenses upon completion of Go-Live.



6. SUPPORT

- ▶ Axon provides on-site Go-Live support the week the agency begins using the software.
- ▶ Axon provides updates and enhancements to the product, which the agency automatically receives.
- ▶ Axon provides the agency's end users with access to the help.axon.com support portal to submit and review service tickets.
- ▶ Following final acceptance, the agency utilizes Axon support via my.axon.com for any further modifications to the product.
- ▶ For technical support assistance, the agency may contact a technical support representative at 800-978-2737, or via email at Support@Axon.com. Online, email-based support and remote-location troubleshooting are included on an ongoing basis as part of the agency's investment in the Axon ecosystem. Phone support is available 24/7.



ATTACHMENT A – MILESTONE COMPLETION REPORT (MCR)

By signing for the items in this Milestone Completion Report, I agree that Axon's Professional Services Organization has reached the following milestone(s) for the project agreed upon in the SOW between Axon and Tulare County Sheriff's Office:

- ☐ Project kick-off
- ☐ Requirements completion
- ☐ Functional review and completion of configuration
- ☐ User acceptance testing
- ☐ Integrations completion
- ☐ Data conversions completion
- ☐ NIBRS state and federal certification
- ☐ Completion of agency training
- ☐ Go-Live
- ☐ Final acceptance

Date services were completed on:

_____ day of _____, 20__

Today's date: _____

Agency name: _____

Signature: _____

Printed name: _____

Title: _____

Email: _____



ATTACHMENT B – PROJECT CHANGE ORDER

Date:
Description of change to Axon product or service:
Justification for change:
Effects on schedule:
Effect on project pricing (attach quote for reduction or increase in costs):

AXON ENTERPRISE, INC.

AGENCY

Signature:

Signature:

Name:

Name:

Title:

Title:

Date:

Date: